A VISION FOR SURREY IN 2030

Joanna Killian, the new Chief Executive of Surrey County Council arranged two major stakeholder meetings in early July, where she and Cllr Tim Oliver, SCC Cabinet Member for People, presented an outline Vision for Surrey in 2030, and invited partner organisations to help shape the vision and identify means of getting there. Surrey is a great place to live for many people, but not everyone and we share the vision that “no one is left behind” by 2030.

To contribute to the Vision and participate in “how to get there” we have invited Joanna to speak at our AGM, which she has kindly agreed to do.

SURREY COALITION’S AGM 2018

We have changed the date from that published earlier in the year and our AGM is now being held on

Thursday 25th October,
From 10.30 am to 3.30 pm
At Leatherhead Leisure Centre

Please put the date in your diary so you can come and meet Joanna and other leaders of public services in Surrey.
Surrey Coalition members jointly ran a stand at the Flower Show again this year with Sight for Surrey staff and volunteers. We were there every day from 2nd to 8th July as pictured here.

Also pictured here is our Co-Chair, Nick, with Bob and Callum from Sight for Surrey, and Alan Titchmarsh at our stand on Press Day.

On 14th June Surrey Coalition hosted a SENDPO members meeting of representatives from 8 other Disabled People’s Organisations across the South East, including those from Kent, East Sussex, West Sussex, Hampshire and Southampton.

Topics discussed included planning the Global Disability Summit held in London on 24th July with Kamran Mallick from Disability Rights UK, Accessible Travel and Personal Health Budgets.

The South East Network of Disabled People’s Organisations was set up seven years ago with funding from Surrey County Council, and continues now with no income to provide a network of peer support and expertise for disabled people’s user led organisations. For more information contact carol.pearson@surreycoalition.org.uk or Tel: 01483 456 558 or 07780 933 053.
WHAT MEMBERS HAVE BEEN DOING

SURREY VISION ACTION GROUP

Members of this group of visually impaired people are pictured here at their most recent meeting in July. They were pleased to report on several successes due to their recent actions, including:

- Reduction in blocking of pavements by refuse bins not being replaced properly by waste collection crews, and
- Reduction in A Boards blocking pavements in Guildford High Street

They also heard from the new South Western Railways Accessibility manager about their plans to improve access at train stations, reduce the notice period for booking assistance to 4 hours, and their new Assistance Card - available to download and use from their website: [http://tinyurl.com/y6vedzje](http://tinyurl.com/y6vedzje).

SVAG members also discussed work being done with Guide Dogs UK on challenging pavement parking, and the recent successes in improving accessible travel announced by the Department for Transport on 25th July (see page 7 for more information).

Guide Dogs are continuing their campaign of mystery shopping of various taxi services. If any Guide dog owner would like to do some mystery shopping then please contact Clive: email clive.wood@guidedogs.org.uk, Tel./Text 07468 711 853

Lastly, members heard about mystery shopping visit to Job Centres in Surrey by Callum, a member of Sight for Surrey’s team to test their accessibility for blind people - the information is being used to help in the training of Disability Employment Advisors.
WHAT MEMBERS HAVE BEEN DOING

LET’S LOOP SURREY

Members of this active group trying to raise awareness of the importance of hearing loops for hearing aid users are pictured here planning their next steps. They recently launched a campaign to recruit more people to test loops in shops and other public venues, and are also looking for “Buddies” who do not have a hearing loss, to help them.

Their next priority is to test loops in pharmacies. If you want to help please contact Yasmin.broome@surreycoalition.org.uk, or Tel./Text 07455 267 424.

ASHFORD & ST. PETER’S DISABILITY GROUP

This group meet regularly at St. Peter’s Hospital to advise the hospital staff on disability access issues. They are pictured here at their meeting on 18th June, where they discussed:

- Services provided by the Audiology Department, including the provision of loops at receptions and in consulting rooms, and also the Pink Box scheme for hearing aids when people are in hospital
- Plans for the refurbishment of A&E, including more disabled car parking bays and Changing Places toilets
- The use of a Hospital Passport for people with learning disabilities coming into hospital, and plans to introduce other Passports for people with sight loss and those with long term health conditions.

If you use Ashford & St. Peter’s Hospitals and want to join the Disability Group, please contact Yasmin.broome@surreycoalition.org.uk or Tel./Text 07455 267 424
WHAT MEMBERS HAVE BEEN DOING

INFORMATION DAYS

Pictured here is Angie, our Engagement Officer, promoting Surrey Coalition at one of Sight for Surrey’s Information Days, this one held in Addlestone on 25th July.

These events are opportunities to find out more about what is available for people with hearing or sight loss. These included:

- **Surrey Police**, about Pegasus and hate crime
- **Surrey Fire and Rescue**, about smoke alarms and fire safety at home
- **The Macular Society**, helping people to retain their independence - see their website: [https://www.macularsociety.org/](https://www.macularsociety.org/)
- **Independent Vision**, products to help people with sight loss, to buy or rent: [https://www.independentvision.org.uk/](https://www.independentvision.org.uk/)
- And of course **Sight for Surrey**, for advice and help on anything to do with hearing and sight loss.

Contact their Help Desk: email: info@sensoryservices.org, Tel.: 01372 377701, or Text: 07860026269

DISABILITY EMPOWERMENT NETWORK SURREY

The Chairs and Vice Chairs of the 4 Area Groups met in June to coordinate the work of the Network with Surrey Coalition and the Adult Social Care Engagement Team. Issues discussed included:

- The new Surrey Care record
- The new name and a new flyer to publicise the Network at local events
- New Terms of Reference to support the new name of the Network
- Plans for engagement on the expected Government Green Paper on Social Care (which has now been deferred by Government to the autumn)
HARD OF HEARING FORUM

Members of the Forum are pictured here at their most recent meeting on 21st June, where they discussed a range of issues with Sarah Ford, the County Council Commissioner, and Bob Hughes from Sight for Surrey. These included:

- Audiology services at Royal Surrey Hospital, where Karen Lammaing is introducing an SMS texting system and ensuring there are working hearing loops at reception desks
- Training of more lip reading tutors by Guildford Diocese so that the number of courses can increase
- Changes within Surrey County Council.

The next meeting will be held on Thursday 13th September when there will be a talk on the different types of hearing aids and attachments available. If you are a hearing aid wearer please do join the group. For more information contact yasmin.broome@surreycoalition.org.uk or Tel./Text 07455 267 424.

HEARING CHAMPIONS WIN AWARD

The Hearing Champions project set up by Guildford Diocese together with the Hard of Hearing Forum have gained the much deserved “Faith and Health award 2018”.

Use this link for more information http://www.faithaction.net/go/award/.

Many congratulations to Tracey Wade and the more than 100 Hearing Champions who provide hearing aid repairs, retubing and replacement batteries in many local community settings. Contact Yasmin Tel./Text 07455 267 424 or email Yasmin.broome@surreycoalition.org.uk for information on the location of these hearing aid clinics.

LAUNCH OF WRIT ON WATER IN RUNNYMEDE

Coalition Board members, Ted Pottage and Jonathan Fisher, are pictured here at the opening of a Magna Carta “reflective” artwork at Runnymede’s National Trust site. The artwork celebrates Article 39 of the Magna Carta. Use this link to see the full BBC story of the launch on 16th June: http://tinyurl.com/ycnu55ze
GOOD NEWS FOR DISABLED PEOPLE

2 recent announcements by the Department for Transport (DfT) have shown that at least some parts of Government are taking on board responses to consultations, and have recently agreed some improvements for disabled people.

BLUE BADGE PARKING PERMITS TO COVER HIDDEN DISABILITIES

Surrey Coalition submitted a response to the DfT’s consultation on a possible expansion of eligibility for Blue Badges in February this year:

On 29th July the DfT announced that eligibility would be extended to people with “hidden disabilities” in England. They will be extending eligibility to:

- people who cannot make a journey without "a risk of serious harm to their health and safety" or that of others, such as young children with autism
- people for whom travel causes "very considerable psychological distress"
- and those with considerable difficulty walking, meaning "both the physical act and experience of walking"

For more information, use this link to the news item or contact us in the Coalition office: [http://tinyurl.com/y7ux2xok](http://tinyurl.com/y7ux2xok)

MAKING TRANSPORT MORE ACCESSIBLE

On 25th July the DfT published new measures to make transport more accessible. This was their response to consultation on their Transport Accessibility Plan last November to which a joint response was sent by Surrey Coalition, Surrey Vision Action Group and the Disability Empowerment Network Surrey. Some of the important new measures announced were:

- Legislation to provide audible and visible information on board buses
- Recommendation to Councils to halt the development of shared spaces while DfT guidance is updated
- £2 mil to install changing places facilities at motorway services

For more information use this link to the DfT website: [http://tinyurl.com/yd88rb26](http://tinyurl.com/yd88rb26)
OPPORTUNITIES TO HAVE YOUR SAY

SUICIDE PREVENTION STRATEGY

Give your views on a new strategy for Suicide Prevention in Surrey, developed by Surrey’s Public Health in partnership with many other public and voluntary organisations.

The draft strategy and online consultation can be found at: http://tinyurl.com/yc63nofx.

Consultation started on 23rd June and closes on 19th September. Many people attended the focus groups held during July and the strategy was also discussed and commented on by members of the Independent Mental Health Network at their meeting on 13th July.

WISLEY FLOWER SHOW

As at the Hampton Court Flower Show in July (see page 2), Surrey Coalition and Sight for Surrey are running a joint stand at Wisley Flower Show, from 4th to 9th September.

If you can volunteer to help run the stand please contact Yasmin: Tel./Text 07455 267 424, or email: Yasmin.broome@surreycoalition.org.uk

THE BIG HEALTH AND CARE CONVERSATION

East Surrey CCG, which is now part of the Central Sussex and East Surrey Commissioning Alliance, has just launched their BIG Health & Care Conversation.

Throughout 2018 they will be talking to as many different people as possible to find out what matters most to them and to discuss the challenges facing health and social care, both in terms of demand and with less money. They want to ensure that people living in East Surrey have the best possible services that can be afforded in the years to come.

The first BIG Health and Care Conversation will be on Friday 31st August

1.30 - 4.30

At Nuffield Lodge, Nutfield Road, Redhill, RH1 4ED

To book your place use this link: http://tinyurl.com/ycxjcjctn, or contact Carol: Tel./Text 07827 253 111, or email carol.rowley4@nhs.net
OPPORTUNITIES TO HAVE YOUR SAY

JOIN YOUR LOCAL DISABILITY EMPOWERMENT NETWORK SURREY GROUP

The next meetings of the 4 Area Groups of the Disability Empowerment Network Surrey (previously known as DANS) are being held:

**North Surrey**
Tuesday 11th September
2 to 4 pm
Addlestone Community Centre

**South West Surrey**
Wednesday 12th September
10.30 to 12.30 pm
Godalming Baptist Church

**Mid Surrey**
Monday 17th September
10.30 to 12.30 pm
Park House, Leatherhead

**East Surrey**
Monday 24th September
11 am to 1pm
Orpheus Centre, Godstone

To find out more about your local Disability Empowerment Network Group and to book transport if you need it, contact Julia: Tel.: 01372 832 984, Text 07970 749 933, or email Julia.otoo@surreycc.gov.uk

SHARE YOUR EXPERIENCES OF CARE AT HOME

Healthwatch Surrey is keen to hear from individuals, families and carers of those who receive care at home. Their new project is looking at the measures that are in place to ensure care users have a voice and how people feel about giving feedback or making a complaint to their care providers. Residents can share their experience via Tel: 0303 303 0023, SMS: 07592 787533, or online: [http://tinyurl.com/yb6f5rte](http://tinyurl.com/yb6f5rte).

CONSULTATION ON AUDIBLE & VISUAL INFORMATION ON BUSES

The DfT has started a consultation to seek people’s views on how to improve on board information for bus passengers. Surrey Vision Action Group has been trying for years to have audible and visual information on buses across Surrey.

The DfT wishes to bring in regulations to require bus operators to do this. Give your views here: [http://tinyurl.com/yb4zxq2m](http://tinyurl.com/yb4zxq2m) or contact us in the Coalition office. Consultation ends on 15th September.
Surrey Heartlands Health and Care Partnership is holding workshops to engage with citizens and partners and to discuss the development of Social Prescribing across Surrey.

Social Prescribing is a way of helping people with social, emotional and every day needs to access appropriate services and support in the local community.

They are holding a workshop specifically for disabled people, including people with mental ill health and learning disabilities as well as those with physical, cognitive or sensory impairments.

Surrey Coalition is helping Surrey Heartlands to organise this workshop which is on

Tuesday 18th September
From 1.30 to 3.30, at Leatherhead Leisure Centre

Please fill in the booking form enclosed and return it by Freepost or email to yasmin.broome@surreycoalition.org.uk. Closing date for applications is Wednesday 5th September.

To find out more use this link to a short video: http://tinyurl.com/ya6vjtko

After watching the video, have your say by completing the 5-10 minute survey here: http://tinyurl.com/ycbv34jr

SOUTH EAST COAST AMBULANCE SERVICE AGM

Go along to their AGM on Friday 14th September in the Pavillion Suite at Lingfield Park Resort and Racecourse, from 1.15 to visit the stands ready for the AGM from 2.30 to 4.30 pm.

For more information and to book your place, use this link: http://tinyurl.com/ycd9ufx7y, or contact SECamb: Tel: 0300 123 9180, Text: 07770 728 250, or book online at www.secamb.nhs.uk
NEW VIRTUAL REALITY THERAPY

A new therapy for people with neurological conditions is being rolled out across the UK following its successful use at the Sue Ryder Centre in Aberdeen. This new virtual therapy reduces blood pressure and pain levels in people with conditions such as MS, motor neurone disease, cerebral palsy and brain injury.

Use this link to see the news item: http://tinyurl.com/ycumvo2z

ELMBRIDGE & RUNNYMEDE TALKING NEWSPAPERS

Jonathan Fisher, a Coalition Board member who is also Chairman of Elmbridge & Runnymede Talking Newspapers, wanted to let people know that they are now moving their studio to new permanent facilities in New Haw at the end of August. This follows the temporary relocation of the studio which followed the fire at Weybridge Hospital in 2017, where their studio had been located. Jonathan hopes the move will not cause too much disruption for his listeners and advised that the Enquiry Hotline will remain open on 01784 435 622. He also asks listeners to return any pouches and memory sticks to The Orchard, Staines Lane, Chertsey, KT16 8BS until notified otherwise.

IN MEMORY

We were all so very sad to hear that Paul Jordan had passed away on 2nd July, at the age of 71. Paul had lived an active working and family life despite having been diagnosed with MS more than forty years ago.

Paul was well known and greatly liked by so many of us in Surrey Coalition. He was a founder member of the Surrey Empowerment Boards in 2003 and was Chair of the Mid Surrey Group for many years.

Paul and his wife, Paula, enjoyed many holidays on cruise ships and highly recommend P&O for their accessibility and for ensuring every disabled passenger has the mobility equipment tailored to their needs. Paul will be greatly missed by everyone who knew him.
NEWS IN BRIEF

MENTAL HEALTH SERVICES FOR VETERANS

NHS England has produced a new leaflet (http://tinyurl.com/y8lh49c4) providing information for ex forces personnel and their families about the dedicated mental health services available for them.

The services are provided by mental health specialists who have an expert understanding of the Armed Forces.

For more information visit NHS Choices: http://tinyurl.com/yclaenl6

REPORTING HIGHWAYS PROBLEMS

A reminder that if you come across problems such as uneven pavements, potholes, overhanging branches, non functioning street lights etc., please report it to Surrey Highways.

Report online here: http://tinyurl.com/ycjvh3af or by email: contactcentre@surreycc.gov.uk. If you don’t have internet access, contact Surrey Highways by:

- Phone: 0300 200 1003
- SMS: 07860 053 465
- Textphone (via Text Relay): 18001 0300 200 1003

GET ONLINE WEEK

Don’t get left behind! Take the opportunity during the week of 15th - 21st October to try using the internet. During this week Surrey County Council and many organisations in the public and voluntary sectors will be hosting one off computer ’tester’ sessions to take you through the basics. Find out how to shop online, book a GP appointment or send an email. Go along to one of the many taster sessions. To find out more, pick up a leaflet from your local library from September, or ask someone to search “Get online week”. https://www.getonlineweek.com/

LGA GREEN PAPER

The Local Government Association (LGA) has just published its own version of a Green Paper on the future of adult social care and support. The LGA is seeking views from Voluntary, Community and Faith Groups as well as Local Councils. For more information and the survey, use this link: http://tinyurl.com/y9bolxqq
OTHER NEWSLETTERS

Amongst the many newsletters published by other organisations with whom we work, you may be interested in these:

- **Care Quality Commission (CQC)** Newsletter for local public stakeholders interested in health and social care:
  [http://tinyurl.com/yctadaan](http://tinyurl.com/yctadaan)

- **Action for Carers Surrey updates** - there are 4 separate updates about their Adult Carers Support Services, one for each of their 4 areas: South West Surrey, North West Surrey, Mid Surrey and East Surrey. Use this link to see the update for your area:
  [http://tinyurl.com/ydhuemkn](http://tinyurl.com/ydhuemkn)

- **Surrey Faith Links** Newsletter July 2018:
  [http://tinyurl.com/yaf3w762](http://tinyurl.com/yaf3w762)

- **Surrey Minority Ethnic Forum** - SMEF Newsletter July 2018:
  [http://tinyurl.com/yd99kmx2](http://tinyurl.com/yd99kmx2)

Contact us in the Coalition office for a paper copy of any of these newsletters.

SURREY DISABILITY REGISTER

Surrey County Council runs a voluntary register of residents with a disability aged 18 and over and living in Surrey. Please register and receive lots of benefits, such as:

- A Newsletter, twice a year
- Being added to the Vulnerable People’s Reporting Register, and receive support in an emergency, such as flooding, fire, or significant power cuts
- An Identity Card which can be used to get discounts where these are offered to disabled people and get VAT savings on equipment purchased in connection with your disability.

To join Surrey Disability Register complete the online form at [http://tinyurl.com/l24x2ku](http://tinyurl.com/l24x2ku), or email sdr@surreycc.gov.uk or Tel: 0300 200 1005, Text 07527 182 861 for a registration form.
BUS PASSES FOR PEOPLE WITH LEARNING DISABILITIES

Surrey County Council has announced that adults aged 18 and over, in receipt of a Personal Budget funded by Surrey County Council, with the primary care need being a learning disability, are eligible for a free pass. If you fall under this category, please let the Concessionary Fares Team know when you apply and they will be able to check the Adult Social Care records for confirmation.

Anyone who is not in receipt of a Personal Budget, but has a learning disability, may still be eligible to receive a disabled person’s free bus pass, if they meet one of the other eligibility criteria. Search ‘disabled bus passes’ on the Surrey County Council website for more details. If you have any questions, Tel.: 0300 200 1009, Text: 07860 053465, or email: freebuspass@surreycc.gov.uk

LAUNCH OF THE SURREY SUICIDE BEREAVEMENT SERVICE

The Lucy Rayner Foundation has launched a new “Surrey Suicide Bereavement Service”. This is a new service in Surrey offering practical 1 to 1 support to people bereaved by suicide. “When we lost our daughter Lucy through suicide there was no service offering practical 1 to 1 support, advice or advocacy. So we felt that this was a much needed service”.

Over the last year we have been busy fundraising for the service.

What will this service offer?

• In the short term the service will help the family deal with the immediate situation that the death of their loved one has caused. We will review the welfare of the family and provide support and advocacy as needed.
• In the medium term the service will support the family to begin to grieve. If one to one counselling is needed or family therapy we will support the family to access this.
• In the long term we hope to ensure that the family is in a position of supporting each other and that they have all the resources they need to help them in the years to come.

To access this service phone 01737 886551, SMS/Text 07984 358 514, or email: info@SSBS.org.uk
Here are some brief updates about recent and upcoming activities with your local NHS Clinical Commissioning Group (CCG)

**EAST SURREY**

The latest “Patient Round Up” for August 2018 is now available. Use this link: [http://tinyurl.com/ya6axktx](http://tinyurl.com/ya6axktx), or contact us for a paper copy.

**SURREY DOWNS**

NHS Surrey Downs, Sutton and Merton CCGs have started a major stakeholder engagement on **Improving Healthcare Together 2020 - 2030**. This is a review of hospital services delivered by Epsom & St. Helier Hospital, including:

- Maternity  
- Paediatrics  
- Intensive / Critical care  
- Emergency services

Working together the two CCGs held 6 engagement events across the area during the last week of July and early August to start discussions with local residents on the issues ahead. Further events will be held in the autumn.

We are also making sure of the ongoing involvement of disabled people by having representation on the Stakeholder Reference Group.

For more information see the Issues Paper on the website: [https://improvinghealthcaretogether.org.uk/](https://improvinghealthcaretogether.org.uk/)

**GUILDFORD & WAVERLEY**

Use this link: [http://tinyurl.com/y9mhxrxw](http://tinyurl.com/y9mhxrxw) to see their Annual Report for 2017/18, or contact Sam for a paper copy: Tel.: 01483 405 468, Text: 07827 663 749, or email: Samantha.farr1@nhs.net
UPDATES ON MENTAL HEALTH

INDEPENDENT MENTAL HEALTH NETWORK

Network members met last on 13th July and are pictured here raising issues with NHS and Social Care Commissioners about services and future plans.

They also discussed Healthwatch Surrey’s latest report on the experiences of people discharged from inpatient mental health services, in which many Network members participated.

Matt Parris also fed back on a recent Enter & View visit to the Abraham Cowley Unit in Chertsey, and their plans for a follow up visit to speak to more people.

OUTCOMES FROM ACCOMODATION WITH CARE AND SUPPORT

Pictured here are a group of Network members working with Social Care Commissioners to define the outcomes people with long term mental ill health need for support in the community.

REVIEW OF THE SECTION 75 AGREEMENT ON THE PROVISION OF SOCIAL CARE

A Reference Group of Network members has also been set up to inform the Review being undertaken by Surrey County Council of their agreement with Surrey and Borders Partnership to provide social care services. The Reference Group is pictured here at their first meeting in June, and they met again on 20th July.
UPDATES ON MENTAL HEALTH

JOIN THE IMHN AND GIVE YOUR VIEWS

The number of service user and carer members of the Network is going up all the time and now totals 98. Use this link to the IMHN website to complete an online joining form: [http://tinyurl.com/y8n7wlslk](http://tinyurl.com/y8n7wlslk) or contact our Network Coordinator, Joanna: Tel./Text 07801 239 859 or email: joanna.macpherson@surreycoalition.org.uk

THE NEXT MEETING IS ON FRIDAY 14TH SEPTEMBER, where the Network will be talking about Surrey & Borders’ services. Come to the meeting or give your views to Joanna and she will raise them for you.

JOIN FoCUS if you are using or have used the services provided by Surrey & Borders Partnership NHS Foundation Trust.

SABP have commissioned us to provide independent support to FoCUS members to enable them to have their say on the Trust’s services.

SUMMER 2018 NEWSLETTER - use this link to see the latest FoCUS Newsletter about what members have been doing and how to join and get involved: [http://tinyurl.com/yaomalz2](http://tinyurl.com/yaomalz2)

NEXT MEETINGS OF FoCUS

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<thead>
<tr>
<th>Area</th>
<th>Date</th>
<th>Venue</th>
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<tbody>
<tr>
<td>East &amp; Mid Surrey</td>
<td>Monday 3rd September</td>
<td>Holy Trinity Church, Carlton Road, Redhill, RH1 2BX</td>
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<tr>
<td>South West Surrey</td>
<td>Wednesday 5th September</td>
<td>Guildford Baptist Church, Millmead, Guildford, GU2 4BE</td>
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<tr>
<td>North West Surrey</td>
<td>Monday 10th September</td>
<td>The Chertsey Hall, Heriot Road, Chertsey, KT16 9DR</td>
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<tr>
<td>West Surrey &amp; North East Hampshire</td>
<td>Thursday 13th September</td>
<td>4th Floor Room PCT09, Aldershot Centre for Health, Aldershot, GU11 1AY</td>
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INvolvement Workshop

Pictured here are some of the FoCUS members who attended a workshop run by SABP on 29th June to explore how people who use services and carers can be more involved in the work of the Trust. See the Summer FoCUS Newsletter for more details.
SURREY INDEPENDENT LIVING COUNCIL

FREE TRAINING FOR PERSONAL ASSISTANTS AND DIRECT PAYMENT EMPLOYERS

SILC’s Training Department has been successful in securing Skills for Care, Workforce Development Funding for another year.

This year the funding can only be used for training Personal Assistants who are already employed by an individual employer and for individual employers to attend training themselves.

SILC are able to pay up to £10.00 towards travel costs and a contribution towards the cost of covering your Personal Assistant when on training.

**SILC Training Calendar 2018/19**

**August**
- 29 Person Centred Care (Privacy & Dignity)
- 30 Effective Communication

**September**
- 17 Understanding Dementia
- 18 Mind your Back (Back Care)
- 19 Emergency First Aid at Work
- 20 Good Boss for Employers (Managing your Personal Assistants)

**October**
- 8 Safeguarding Adults & Children
- 9 Health & Safety (infection control, fire safety etc.)
- 30 Good Boss for Employers (Managing your Personal Assistants)
- 31 Person Centred Care (Privacy & Dignity)

**November**
- 19 Understanding Dementia
- 20 Awareness of behaviour that challenges
- 21 Understanding Epilepsy and Medication

**December**
- 11 Good Boss for Employers (Managing your Personal Assistants)
- 12 Mind your Back (Back Care)

**January**
- 7 Safeguarding Adults & Children
- 8 Emergency First Aid at Work

For more details and to register for training Tel./Text 07514 093 61 or email training@surreyilc.org.uk
Our Payroll Services

At dhdirectpayments we provide a simple payroll solution that offers a comprehensive range of payroll services to all direct payment users.

Our range of services include:

- Set up or Transfer a Payroll
- Complete management of the payroll processing
- paySAFE, our online portal for all your payroll documentation
- Text messaging reminder service
- Complete Auto Enrolment pension solution
- Managed account service
- Payroll Training support
- Excellent support service for all your payroll queries

We are committed to providing solutions to all the challenges you may face with your payroll and will provide you with full support along the way.

You can choose from our full range of services and build up a service that best suits your needs.

For more information on how we can help you, please contact us as

(t) 020 8977 3559 (e) payroll@davidhoward.co.uk
(w) www.dhdirectpayments.co.uk

Surrey Coalition does not endorse any product or service advertised.
DATES FOR YOUR DIARY

SURREY COALITION’S 2018 AGM
Thursday 25th October
10.30 to 3.30
Leatherhead Leisure Centre
Programme and booking forms will be sent out in September

MFT AGM 2018
Thursday 13th September
6-8 pm
Bourne Hall, Ewell, KT17 1UF
For more info: Tel. 01372 375 404
Text: 07929 024722
Email: info@maryfrancestrust.org.uk

QEF MOBILITY EVENT
Friday 5th October
QEF Mobility Services
1 Metcalfe Avenue,
Carshalton, SM5 4AW
Free entry and many assessments and exhibitions
See website: www.qef.org.uk

SOCIAL PRESCRIBING WORKSHOP FOR DISABLED PEOPLE
Tuesday 18th September
1.30 - 3.30
Leatherhead Leisure Centre
See page 10 for more details

ANNUAL SABP MEMBERS DAY
Wednesday 26th September
10 am - 2 pm
SABP Headquarters
18 Mole Business Park
Leatherhead, KT22 7AD
Contact Membership Team:
Tel. 01372 216 158
Text: 07786 202 545
Email: engage@sabp.nhs.uk

WORKING BETTER TOGETHER TO TACKLE POVERTY
Led by Reigate & Banstead Borough Council
Tuesday 9th October
9.30 - 1.15
Harlequin Theatre, Redhill
Register using this link:
https://tinyurl.com/y7s3x8l8
By 7th September or contact us in the Coalition office