Welcome to the 50th Issue of our newsletter, and we hope you find it as useful and informative as we understand you usually do.

To celebrate this 50th Issue, we are running a small competition, with a prize for the winning entry. Give us your answers to the following questions about information given in this Newsletter:

1. On which date will the Charging Policy be discussed at the Social Care Services Board?
2. When is Surrey Coalition AGM being held this year?
3. Which 5 Surrey Hubs remain open?

Please send your answers to the Coalition office, together with your name and contact details, by Monday 27th June 2016.
WORRY CONTINUES OVER PROPOSED CHARGES FOR CARE AT HOME

We reported on the front page of the April Issue of Coalition News about the consultation being carried out by the County Council on proposals to recover over £1.6 million from people required to pay for their care and support at home.

The Council have said that about 2100 people who currently receive care and support from the Council will be affected by the proposed increases in charges.

We have worked with our partners, including Action for Carers Surrey, Age UK Surrey, Surrey Independent Living Council, Surrey Disabled People’s Partnership and Sight for Surrey, to try to reach these 2100 people and encourage them to fill in the questionnaire they have received from the Council to give their views on the proposals.

We are also all meeting with the Council’s officers on 9th June to do the Equality Impact Assessment on the proposed changes, to ensure this captures the significant impact these changes will have on vulnerable disabled and older people and their carers.

On 15th June we have invited the Cabinet Member for Adult Social Care, Mel Few, and Members of the Social Care Services Board (Scrutiny Committee) to attend a Focus Group event to hear from individuals and their carers about the effect these changes will have on them personally.

If you receive the higher rate of the Care component of DLA or Attendance Allowance, or the enhanced Daily Living component for Personal Independent Payment, then you may be particularly affected by two of the proposed changes, and you might wish to attend this Focus Group on 15th June to give your views. Please contact Carol Pearson in the Coalition office if you would like to do so.

Surrey Coalition and Action for Carers will then be attending the Social Care Services Board on 23rd June as witnesses, to share our concerns about the Charging Policy consultation. This meeting is open to the public, so you can attend to support us. The meeting is on Thursday 23rd June, from 10 am, at County Hall, Kingston.

The recommendations, following Consultation, which ends on 16th June, will then go to Surrey County Council Cabinet on Tuesday 12th July.

We will therefore report on the outcome in the August Issue of Coalition News.
The new Mental Health Network for people with experience of mental illness and carers will soon be launched through a wide communication which aims to reach as many people and groups as possible across Surrey.

As reported in the April Issue of Coalition News, a new **Network Coordinating Group** has been formed and they are pictured here at their meeting on 13th May.

**Election of Chair and Co-Chair.**
At this meeting 22 members of the Coordinating Group elected **Eleanor Levy** as their **Chair**, and **Janice Clark** as their **Co-Chair** (pictured here).

**Resources for the Network**
- Commissioners have also confirmed funding to run the Network, and the first step will be to recruit a part time **Network Coordinator** to work with the Coordinating Group to set up and develop the Network.
- Funding will also be provided to support the meetings of the Coordinating Group, and any subgroups they may set up, and to pay for volunteer expenses, training and support.

**Key issues to be taken forward**
The Group also heard members’ suggestions for issues they want Commissioners to address. These included:
- Lack of flexibility in treatment programmes offered by Psychological Therapy providers
- Care pathway from primary care to admission into secondary mental health services and discharge arrangements
- Attitudes of professionals and failures to listen to people and their carers
- Access to appropriate mental health services for people with autism.
THE NEW MENTAL HEALTH NETWORK

Actions were agreed at the meeting on 13th May to take these forward with Commissioners and Providers, which will be brought together into a Work Plan for the coming year.

More information about how to join and to be part of the Network will be promoted once the Network Coordinator is in post. In the meantime, anyone with personal experience of mental ill health and carers are welcome to join the Coordinating Group. Contact carol.pearson@surreycoalition.org.uk, Tel: 01483 456558, or Text 077809 33053

OTHER UPDATES ON MENTAL HEALTH

• CONGRATULATIONS TO THE ALDERSHOT SAFE HAVEN

We were delighted to hear that the Aldershot Safe Haven has won another award - receiving the Health Service Journal (HSJ) award for ‘Value and Improvement in Mental Health’ at the ceremony in Manchester on 24th May.

Set up in April 2014 the Safe Haven provides out of hours support for people experiencing emotional distress, and was created through a partnership between Catalyst, MCCH, NE Hants and Farnham CCG and Surrey & Borders Partnership.

The model proved so successful that the other 5 CCGs in Surrey have now resourced the opening of a further 5 Safe Havens in partnership with their local Community Connections Services and Surrey & Borders. As reported in the April Issue of Coalition News these are based at:

• The Marjorie Richardson Centre in Woking
• Oakleaf in Walnut Tree Close in Guildford
• The Larches in Epsom
• Wingfield Centre in Redhill
• At the Welcome Project in Camberley

Leaflets and posters about the Safe Havens are currently being produced, and will be widely circulated when available.
Members of Surrey & Borders Partnership’s Forum of Carers and people who Use their Services have continued to be very busy, attending their local Area Group meetings and raising issues with the Trust. The questions and concerns raised by members at their local Groups were taken by the FoCUS Representatives to the FoCUS Committee on 10th May for discussion and response by the Trust’s Chief Executive and Executive Directors (pictured here).

These included issues about the new Farnham Road Hospital, the Trust’s plans for implementing the NHS Accessible Information Standard and FoCUS Terms of Reference.

The next meeting of the 4 FoCUS Area Groups are in early June, when the FoCUS Reps will report back from the FoCUS Committee.

The next meetings will be in July, on the following dates:

- **East & Mid** - Mon 4th July
  - 1 - 3 pm
  - Park House, Leatherhead

- **South West** - Weds 6th July
  - 1 - 3pm
  - St. Saviours Church, Guildford

- **North West** - Mon 11th July
  - 1 - 3 pm
  - Addlestone Community Centre

- **West** - Thurs 14th July
  - 1 - 3 pm
  - High Cross Church, Camberley

Contact our FoCUS Involvement Facilitator, Jane Ahmed, for more information about joining FoCUS or if you would like to attend a meeting in your local area Email: jane.ahmed@surreycoalition.org.uk, Tel/Text 07426 022279
25 YEARS OF WOKING COMMUNITY TRANSPORT

Pictured here are the Chair and Trustees of Woking Community Transport with the manager Guy Padfield and the Mayor of Woking with a special cake to celebrate 25 years of Woking Community Transport.

MORE PEOPLE NOW CARING FOR SOMEONE WITH CANCER

According to a recent survey reported by BBC News on 23rd May, the number of people caring for someone with cancer in the UK has risen to £1.5 million, an increase of one-third in 5 years. MacMillan Cancer Support say that families are spending on average 17.5 hours per week looking after a loved one, and one in 5 of those surveyed provide care for more than 35 hours per week.

MacMillan is calling on Government to recognise the specific needs of these carers in the new “Carers Strategy for England”. You can give your views to the Department of Health on the support needed by carers - closing date is 30th June.

FAMILY VOICE SURREY

Family Voice in one of our partner organisations - “Speaking up for the families of children and young people with additional needs in Surrey”.

They held a major conference on 12th May and the presentations from the day are on their website: www.familyvoicesurrey.org.

Please sign up to Family Voice to add power with numbers. They already have over 1000 parent carer members across Surrey, but there is an estimated 30,000 children and young people with special educational needs and disabilities in Surrey.

They also want more people to volunteer to help. Email Sue.l@familyvoicesurrey.org, or Tel. 01372 705 708, or Text 07527 890 076.
NEWS IN BRIEF

IN MEMORY OF NOEL MARSH

We were all so very sorry that Noel passed away on 3rd May, following his battle with cancer. Noel had been a Coalition member for many years and was also the husband of Anna Sartori, our Vice Chair. We will remember him for his warmth, generosity and sense of humour, and miss him very much.

WOKING MIND’S 2016 AGM

Woking Mind celebrated their 26th year on 26th May at their Annual Meeting of members and those who support them. We heard of the many achievements of members who participate in creative writing, art and the walking club, amongst many other activities.

Pictured here are Nick Harvey, who has been involved with the Woking Mind Football Team as a player and manager since it started in 2008, together with new coach, Clive Biggens. As can be seen the team have won many trophies in the Surrey “Football in the Community” league. Congratulations to everyone at Woking Mind.

FIRST AID TRAINING

We are delighted to report that our bid to run First Aid Training sessions for disabled people and their carers has been successful. Surrey Health and Social Care Joint Training Partnership have awarded us funds to pay for 2 sessions which will be run by the Red Cross, for 30 people per session.

The dates will be published in the next Issue of Coalition News, but if you wish to register an early interest please contact yasmin.broome@surreycoalition.org.uk, Tel/Text 07455 267 424
OPPORTUNITIES TO HAVE YOUR SAY

CQC 5 YEAR STRATEGY
Following the publication of the Care Quality Commission's (CQC) 5 year strategy at the end of May, they are holding a number of external stakeholder engagement events to outline their strategy and the impact it will have on those who provide and use health social care services.

Use this link for the Report and an Easy Read version:
http://tinyurl.com/gozayjb

The nearest event to Surrey is on 12th July 2016 in London. To register use this link: http://www.cqcstrategy-summerevents.glasgows.co.uk/ or contact us in the Coalition office.

SURREY POLICE DISABILITY SURVEY
In 2014 we helped Surrey Police to produce a survey for disabled people in Surrey which was distributed to over 12,000 people through the Surrey Disability Register Newsletter.

The results of the survey, which was completed by 2099 people, were reviewed with us and an Action Plan was agreed and implemented to tackle people's concerns. These were, for example, that people were unsure how to contact the Police in a non-emergency situation and were reluctant to report a disability related crime.

2 years on, Surrey Police want to carry out another survey to check that improvements have been made, and this will be sent to everyone on the Surrey Disability Register with the newsletter due to go out this summer.

We do hope that you will take the time to complete and return the questionnaire to Surrey Police.

NORTH WEST SURREY CCG AGM
Go along to the AGM of North West Surrey Clinical Commissioning Group to hear about what they have achieved during the past year:

On Tuesday, 22nd June, 12.30 - lunch and visit to Market Place
  1.30 - 3.30 AGM
  3 - 3.30 visit to Market Place

This is being held in HG Wells Conference Centre, Church Street East, Woking, GU21 6HJ
OPPORTUNITIES TO HAVE YOUR SAY

ENGAGE WITH GUILDFORD & WAVERLEY CCG

- Use this link below to go online and give your views on a number of different services: [http://www.guildfordanwaverleyccg.nhs.uk/ppg.aspx](http://www.guildfordanwaverleyccg.nhs.uk/ppg.aspx)

- Attend their next Patient and Public Engagement Forum events on:
  - **Tuesday 19th July 2016**
    - 1.30 to 4.30
    - On “Working with the public to develop a Dementia strategy”
  - **Tuesday 11th October 2016**
    - 1 to 4 pm
    - On “Integrated Care”

FIRST STEPS MENTAL HEALTH PROMOTION SERVICE

Public Health are working with Stakeholders to prepare a new specification for this service which will go out to tender in the summer ready for a new contract to start on 1st April 2017.

They have already engaged with stakeholders at a Concept Day in March and through a Surrey Says survey on the County Council website in April.

They are now looking for anyone who has used any of the current First Steps services provided by Virgin Care (e.g. Emotion Gyms, signposting service etc.) to be on an email sounding board and give their views on the new draft specification and outcomes required.

If you have had personal experience of using the First Steps services and want to get involved, please contact Carol Pearson in the Coalition office, as soon as possible.

SURREY & BORDERS MEMBERS EVENT

The theme of the next Members event being run by Surrey & Borders Partnership NHS Foundation Trust is ‘Introducing Mindsight - the new CAMHS service’ and is being held on **Thursday 21st July**, 4 to 7 pm, at Chertsey Halls, Heriot Road, Chertsey, KT16 9DR.

Please go along and hear about the new Child and Adolescent Mental Health Services, which started in April this year.
WHAT OUR MEMBERS HAVE BEEN DOING

DISABILITY ALLIANCE NETWORK SURREY (DANS)

The DANS and Surrey Coalition work together to reach as many disabled people as possible, and to enable them to have their say on both countywide and local issues in a coordinated way.

DANS CHAIRS GROUP

The Chairs and Vice-Chairs of the 4 DANS Groups meet every two months to coordinate people’s views on county wide issues and to plan future involvement activities.

At their meeting in June they will:

• Discuss access and the proposed closure of ticket offices with representatives from Southern GTR Railways
• Review feedback on the Surrey Disability Register, Application form and ideas for the summer newsletter

LOCAL DANS GROUPS

At the meetings of the 4 local DANs groups held in May members discussed the following:

• Surrey Fire and Rescue Service Draft Public Safety Plan 2016-2025
• Dementia Coffee Mornings and other services offered by Surrey Libraries
• An interactive art session with visually impaired artist David Johnson (pictured here)
• ‘Happy, Healthy at Home’ Vanguard project
• Update from Guildford and Waverley CCG
• Carers issues led by Debbie Hustings

For more information please contact Yasmin Broome Tel./Text: 07455 267 424, email yasmin.broome@surreycoalition.org.uk
WHAT OUR MEMBERS HAVE BEEN DOING

EVALUATING HOME FROM HOSPITAL BIDS

Pictured here are Surrey Coalition’s Co-Chairs Nick Markwick and Cliff Bush, representing patients in the evaluation of tenders for Home from Hospital services across Surrey. They are assisted here by Danielle Bass from Adult Social Care Procurement, and Sam Silburn, Procurement Trainee, evaluating the bids whilst local CCG Commissioners were evaluating bids for their local areas. Following moderation the recommended provider will be put to the County Council Cabinet in July for approval.

PROCUREMENT OF NEW COMMUNITY HEALTH SERVICES

North West Surrey Clinical Commissioning Group (CCG) and Guildford & Waverley CCG are in the middle of their procurement processes for Community Health Services in their areas from April 2017. Coalition members have been involved in helping to design the future services which are so important in helping people with long term conditions to remain healthy and independent at home.

GIVING VIEWS ON SURREY’S PUBLIC SAFETY PLAN

Members of Surrey Fire and Rescue attended the 4 local Area Groups of the Disability Alliance Network during May to present their new Public Safety Plan, which is out for public consultation until 7th June.
DANS members were supportive of plans for emergency services to work more closely together so that “First Responders” from Fire and Rescue on the scene of an accident or emergency can give immediate life saving treatment until Ambulance Paramedics arrive.
Feedback from consultation will be analysed and presented to Surrey County Council Cabinet for approval in mid July.
WHAT OUR MEMBERS HAVE BEEN DOING

WORKING WITH THE NHS

Over recent months, Surrey Coalition members have been working with local Clinical Commissioning Groups to influence the health services they receive. Examples include:

- Attending the **East Surrey CCG Rant n Rave** event on 23rd May
- Being involved in the procurement of new **Community Health Services**
- Attending “**Making it Real in Surrey Heath**” event on 19th May
- Being involved as Patient Representatives in the evaluation of tenders for the new **Non Emergency Patient Transport Service**. This will be Surrey wide excluding the Surrey Downs CCG area, and the contract will be awarded in the summer, for the new service to start on 1st April 2017
- Participating in the review of Urology and Gastroenterology services with **Surrey Downs CCG**
- Giving views on the **Community Hospitals Review** and consultation undertaken by Surrey Downs CCG, which closed on 5th May
- Giving views to **Guildford & Waverley CCG** on their consultation about Dermatology services

GUILDFORD TAXIS

Coalition Board members, Jenny Teagle and Gemma Roulston, are also Chair and Vice Chair of Guildford Access Group. Following their involvement in ensuring the accessibility of information printed on the new Guildford green taxis, they have regularly inspected and given advice on accessibility for new taxi ranks in Guildford. We hope Guildford Borough Council take their views on board.

WORKING WITH HEALTHWATCH SURREY

Board member, Ted Pottage, represented the Coalition at a meeting held by Healthwatch Surrey to involve people in helping to develop the **Surrey Shared Care Record**, which is being led with North West Surrey CCG. The project aims to enable health and social care professionals to share people’s records in one place. More news on progress later.
WHAT OUR MEMBERS HAVE BEEN DOING

SURREY VISION ACTION GROUP

This independent group of visually impaired people works with Commissioners and Providers, particularly Sight for Surrey, to ensure that services are what people want and need. At their recent meeting held on 26th May SVAG members:

• Discussed the application process for Personal Independence Payment (PIP) with a local officer from the DWP, and raised many concerns which will be taken up
• Considered the impact of the County Council’s proposals on changes to the Charging Policy for care at home
• Heard about and gave their views on recent developments by Sight for Surrey, including their Sensory Services helpdesk, which is now dealing with 500 enquiries a week
• Agreed a campaign to encourage food manufacturers and suppliers to make information on content and sell by date more accessible for people with visual impairment.

Contact us in the Coalition office if you would like to join the group and attend future meetings.

REPRESENTING OTHERS

During the past two months, Coalition members have also represented others to ensure user involvement in decisions affecting their lives. These have included:

• Surrey Safeguarding Adults Board
• Dementia Partnership Board
• Wellbeing & Health Scrutiny Committee
• Living & Ageing Well Partnership Board
• Emotional Wellbeing and Mental Health Partnership Board
• Surrey Advocacy monitoring panel……….. and many more
WHAT OUR MEMBERS HAVE BEEN DOING

LONG TERM NEUROLOGICAL CONDITIONS

Our Long Term Neurological Conditions Group was originally set up 5 years ago to co-design a Joint Strategy for services for people with MS, Parkinson’s, Motor Neurone Disease, Epilepsy and Brain Injury. They have been involved since in helping to implement plans to support people through the different stages of living with a neurological condition. They work with Commissioners and the Societies/Charities which support people with these specific conditions and with the Providers of day activities, therapy and support groups.

More recently they have been working with Active Surrey to improve access to physical activity and exercise, and a Task & Finish Group has been set up to:

- Map hydrotherapy facilities and encourage Leisure Centres to develop more opportunities like Swimobility in Woking
- Support Leisure Centres in the provision of disability awareness for fitness instructors to enable them to be more inclusive
- Work with the Districts and Boroughs on their disability sports initiatives

Other recent initiatives include:

- A Charter for Motor Neurone Disease, which is shortly to be presented to the Surrey Health & Wellbeing Board for endorsement. For more information contact jane.giles@mndassociation.org, Tel.: 03453 751 825, or Text 07831 789 196, or use this link: http://tinyurl.com/zq4lfno

- MS Chair Yoga - New classes in Shalford for people living with Multiple Sclerosis. Every Tuesday from 16th June. For more information email Surrey@mssociety.org.uk, Tel. 01483 456 963, or Tel./Text 07739 961 361
The Surrey Hubs are local services that offer information and support to help people stay independent. They also offer access to advice and signposting to appropriate services to disabled people, older people, carers, families, and the wider community. The first Hub, in Epsom, was set up 7 years ago, and since then Hubs were opened in the heart of the community in 9 out of the 11 Boroughs and Districts in Surrey. However the County Council have had to decide that so many fixed hubs are not financially viable, and the Hubs in Camberley, Addlestone and Walton closed at the end of March, and Dorking Hub closes soon. In these Boroughs and in Guildford and Tandridge a mobile information service is being developed, based in community centres, libraries, shopping centres etc. 5 fixed Hubs remain in High Street locations in the following towns:

- **Woking:** 51 Commercial Way
- **Godalming:** 94 High Street
- **Redhill:** 41 High Street
- **Epsom:** 131 High Street
- **Staines:** 4 Thames Street

The Surrey Hubs had a really successful year during 2015/16, they received enquiries from a total of 17,596 people and helped them to achieve over 46,369 successful outcomes, ranging from equipment provision to welfare benefits advice.

During the last year the Hubs also held 1,852 Drop in sessions by 26 partner organisations, who saw a further 5,435 people for advice and support. There are currently 130 volunteers running the Hubs offering peer support as well as information and signposting. 15 new volunteers joined during the past quarter and 9 left - 6 to move into paid work, and 3 to go on to further training. A really excellent achievement.
Survey forms were sent out to 1000 Surrey Coalition members with the April Issue of Coalition News, and 56 completed forms were returned. This represented a response rate of 5.6%. Members were asked to say the extent to which they agreed or disagreed with 6 outcome statements, and the results are given below.

**Outcome 1:** Overall, to increase the involvement and influence of disabled people in all policies and services affecting their lives, and to achieve greater equality of opportunity and independent living in Surrey

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Statement</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neither agree or disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outcome 1</td>
<td>Where I have specific access requirements, these are taken into account by Surrey Coalition of Disabled People</td>
<td>28</td>
<td>20</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>I receive regular newsletters and communication from Surrey Coalition</td>
<td>43</td>
<td>12</td>
<td>1</td>
</tr>
</tbody>
</table>

**Outcome 2:** Activities undertaken by Surrey Coalition have contributed to improved service-level outcomes determined by people using services, commissioners and other stakeholders

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Statement</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neither agree or disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outcome 2</td>
<td>I have the opportunity to attend meetings in my chosen interest area to give my views</td>
<td>32</td>
<td>23</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>I have the opportunity to work with Surrey Coalition to influence Adult Social Care plans for future services</td>
<td>25</td>
<td>24</td>
<td>7</td>
</tr>
</tbody>
</table>

**Outcome 3:** Engagement and co-production activities coordinated by Surrey Coalition have enhanced the individual knowledge, skills, and abilities of disabled people to exert their influence on Council policies, strategies and external and in house services

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Statement</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neither agree or disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outcome 3</td>
<td>I have a voice to help shape services in Surrey provided by public and voluntary organisations</td>
<td>30</td>
<td>19</td>
<td>6</td>
</tr>
<tr>
<td></td>
<td>I believe that Surrey Coalition can help me contribute to local and national consultations on topics that are interesting and relevant to me</td>
<td>32</td>
<td>21</td>
<td>3</td>
</tr>
</tbody>
</table>

We were very pleased with the results and will be following up on further suggestions people made.
CQC REPORT - BETTER CARE IN MY HANDS

The Care Quality Commission have launched a new Report into people’s involvement in their care. The Report looks at how well people are involved in their own care and describes what good involvement looks like.

People’s right to be involved is enshrined in law in the fundamental standards of care, yet we often hear that people do not feel involved.

The CQC Report is based on newly analysed evidence from national reports, inspection findings and patient surveys. It identifies what enables people and their families to work in partnership with health and social care staff and gives good practice examples.

ROUGH GUIDE TO ACCESSIBLE BRITAIN

Use this link to access the guide, to help you when travelling:

http://www.accessibleguide.co.uk/the-guide.html

NEW SERVICE FOR PEOPLE IN WAVERLEY

A new Floating Support Service is now available for Waverley residents aged 60 and over. Services include:

- Guidance and support to build independent living skills
- Referrals for aids and adaptations
- Welfare benefits entitlement advice
- Referrals to other services
- Signposting to social events and activities

To refer yourself or someone you know: Make an online referral at http://tinyurl.com/zgx4z83, or contact Sam Tyler, Floating Support Officer at Waverley Borough Council, Tel. 01483 523 163, or Text 07825 073 990
INFORMATION FOR YOU

OTHER NEWSLETTERS

We have recently received the following Newsletters from partner organisations. Please contact us in the Coalition office if you would like a copy of any of them.

- SABP’s Partnership People - Spring 2016
- Surrey Community Action Newsletter - May 2016
- Dyscover Newsletter - Spring 2016
- Surrey Faith Links Newsletters - May and June 2016
- Healthwatch Surrey E-Bulletin - May and June 2016
- Communique - from Mary Frances Trust - May and June 2016
- Surrey Safeguarding Newsletter - Spring 2016
- SCAN (Spelthorne Committee for Access Now) Newsletter - May 2016
- Sight for Surrey e-newsletter - April 2016
- Connect newsletter from North West Surrey CCG - April/May 2016
- UK Vision Strategy Newsletter - May 2016
- Centre Insider - e newsletter from White Lodge Centre - June 2016

WISLEY GARDENS FREEDOM DAYS

Surrey Coalition’s Co-Chair, Cliff Bush, has been working with RHS Wisley Gardens for many years to help them improve access to their gardens and shop by disabled and older people.

Wisley have agreed to hold more Freedom Days this summer, to enable disabled people young carers and carers to access the gardens free.

These Freedom Days are on

**Wednesday, 3rd August**, and

**Wednesday 10th August**, from 10 am to 4 pm.

Come along to our stand at the entrance to Wisley Gardens between these times and we will escort you in.

Contact Carol Pearson in the Coalition office if you can spare some time to help us on our stand.
Our Payroll Services

At dhdirectpayments we provide a simple payroll solution that offers a comprehensive range of payroll services to all direct payment users.

Our range of services include:

- Set up or Transfer a Payroll
- Complete management of the payroll processing
- paySAFE, our online portal for all your payroll documentation
- Text messaging reminder service
- Complete Auto Enrolment pension solution
- Managed account service
- Payroll Training support
- Excellent support service for all your payroll queries

We are committed to providing solutions to all the challenges you may face with your payroll and will provide you with full support along the way.

You can choose from our full range of services and build up a service that best suits your needs.

For more information on how we can help you, please contact us as

(t) 020 8977 3559 (e) payroll@davidhoward.co.uk

(w) www.dhdirectpayments.co.uk

Surrey Coalition does not endorse any product or service advertised.
**DATES FOR YOUR DIARY**

<table>
<thead>
<tr>
<th>Event</th>
<th>Details</th>
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</table>
| **U3A SEMINAR ON HEARING LOSS** | An information event for U3A members living in Surrey who have experienced hearing loss.  
**Wednesday 27th July 2016**  
10 am to 4 pm  
Old Barn Hall, Bookham  
For more information and to book a place look on the website: [www.u3asites.org.uk/surreyu3anetwork](http://www.u3asites.org.uk/surreyu3anetwork), or contact us in the Coalition office. |
| **WOMEN AND GIRLS WITH AUTISM** | An information day for parents, professionals and people with autism.  
**Saturday 1st October 2016**  
10 am to 4.30 pm  
Leatherhead Leisure Centre  
To book and pay online go to [http://tinyurl.com/hmfu3qz](http://tinyurl.com/hmfu3qz) or for further information contact Sara Truman, email: conference@mugsy.org or Tel/Text 07989 315 609 |
| **ANNUAL MEETING OF VOICE NETWORK** | Thursday 7th July 2016  
10 to 12  
Dorking Halls  
For more information  
e-mail: info@surreyca.org.uk  
Tel: 01483 566 072, or  
Text: 07470 955 866 |
| **GTR (SOUTHERN RAILWAYS) ANNUAL STAKEHOLDER FORUM** | Wednesday 15th June 2016  
9.30 for 10 am to 4 pm  
Holiday Inn Bloomsbery  
London WCIN IHT  
Train travel pass available. Contact antonymerlyn@gtrailway.com, Tel/Text 0789 533 429 |
| **SURREY COALITION’S 2016 AGM AND CONFERENCE** | Tuesday 11th October 2016  
10 for 10.30 to 3.30 pm  
At Leatherhead Leisure Centre  
Please put the date in your diary.  
More details later |