Working together to promote equality of opportunity and independent living for disabled people in Surrey

SURREY COALITION OF DISABLED PEOPLE
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SURREY COALITION AT WISLEY FREEDOM DAY
Pictured here are members of the Surrey Coalition Board with Bob Hughes from Sight for Surrey, running a stand together at Wisley Gardens on 3rd August to promote the work of both organisations. They were also joined by over 100 disabled people from Surrey Choices, the Coalition and others who took part in fun activities specially provided for them by Wisley staff.

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It is very disappointing to report that Surrey County Council did not hear the many concerns raised by individuals and the organisations which support them given in response to the Council’s consultation on changes to the Charging Policy for Adult Social Care in people’s homes.

Despite our many efforts the County Council Cabinet decided at their meeting on 14th July to accept 3 of the 4 proposed increases in charges. They made only one concession which was to reject the proposed removal of the £20 disregard for respite care, because several Cabinet members felt this would have a significant impact on carers. This would have resulted in a saving to the Council of £59,000 a year, but they will still make savings from the 3 other changes of £1,541mil per year by charging 1700 people more for their care.

We, and our User Led partners, which include Action for Carers Surrey, SILC, SDPP, and Age UK Surrey are very concerned that the responses to the consultation had no real impact on the Council’s decision. The responses included:

- Feedback from 1649 individuals, of whom 62% were opposed to Proposals 2 and 3 which affect people currently receiving services (only 17% agreed)
- Feedback from the Focus Group we arranged to enable County Councillors to hear from 6 individuals and carers about the impact these charges would have on their lives and independence, and
- What we felt was a significant level of opposition to the proposals from County Councillors on the Social Care Services Board, which our representatives attended to present our concerns.

We subsequently tried, but failed to persuade enough members of the Social Care Services Board to ‘call in’ the Cabinet decision.

We remain concerned therefore about the value of future consultations! The new Charging Policy will come into effect on 3rd October, and the Cabinet member for Adult Social Care has said that everyone affected will receive an individual financial assessment before then.

We therefore urge people to seek support from an advocate when going through this financial reassessment.
WHAT OUR MEMBERS HAVE BEEN DOING

SURREY HARD OF HEARING FORUM

Pictured here at their meeting in June Forum members were discussing:

- The provision of Oticon hearing aids
- The new Sensory Service provided by Sight for Surrey
- The provision of lip reading classes by Guildford Diocese and Adult Learning
- New services provided by Sight for Surrey

Members of the Forum have also been busy between meetings:

- Promoting the importance of hearing loss with U3A
- Checking loops in Register offices and Crematoriums
- Promoting the Action on Hearing Loss campaign on access to cafés, restaurants and pubs
- Completing the Channel 4 survey on subtitles.

If you are hard of hearing or deafened, please get involved – contact Carol Pearson in the Coalition office.

CODESIGNING A NEW ADVOCACY SERVICE

The County Council have been engaging widely to seek people’s views on how the future Advocacy service should be provided from April 2017.

- Members of the two Monitoring Panels, for general advocacy and mental health advocacy reviewed the current services
- People were encouraged to complete a survey to give their views, and
- A Concept Day was held on 26th July, attended by 36 people, including many Coalition members. Those present were asked to discuss:
  - How to make Advocacy easy to find and access
  - How to make a joined up Advocacy service
  - What makes a good Advocate, and
  - The outcomes people want Advocacy to help them achieve

The new service specification will include people’s views and bids will be invited from providers in August/September. Surrey Coalition representatives will then be involved in the evaluation of bids in October.
DISABILITY ALLIANCE NETWORK SURREY (DANS)
The DANS and Surrey Coalition work together to reach as many disabled people as possible, and to enable them to have their say on both county-wide and local issues in a coordinated way.

DANS CHAIRS GROUP
The Chairs and Vice-Chairs of the 4 Disability Alliance Network Surrey (DANS) Groups meet regularly to coordinate people’s views on county-wide issues and to plan future activities.

At their meeting in June they discussed:
- Access and the proposed closure of ticket offices with representatives from Southern GTR
- Feed back on the Surrey Disability Register Application form and ideas for the summer newsletter
- Were given an update on Adult Social Care Communications and Engagement

LOCAL DANS GROUPS
At the meetings of the 4 local DANs groups held in July members discussed the following:
- Walnut Tree Close Consultation in Guildford
- Scams that target vulnerable people with a representative from Trading Standards
- Epsom-Banstead Sustainable Transport Package
- Work programme and key priorities for the DANs
- Sustainable ways of working

For more information please contact Nathalie Wilson Tel: 01483 517173 or Text 0780 580 9032, email nathalie.wilson@surreycc.gov.uk

AUTISM PARTNERSHIP BOARD
The Autism Partnership Board met on 20th July in Leatherhead and discussed:
- Autism and Mental Health Training DVD
- Members of the group gave feedback on the content of the Autism Magazine. 4000 copies of the Autism Magazine will be printed and distributed to GP Surgeries, libraries and Job Centres thanks, to funding from the Autism Innovation Fund.
- Transforming Care in Surrey
WHAT OUR MEMBERS HAVE BEEN DOING

WORKING WITH CCGs

Our members continue to take opportunities to be involved with their local NHS Clinical Commissioning Group to help improve their local health services. Examples include:

- **Attending North West Surrey CCG AGM**
  Pictured here is Rayner Ward at the Coalition stand on 22nd June

- **Guildford & Waverley CCG.**
  Patient and Public Engagement Forum on 19th July

- **East Surrey CCG** Rant’n Rave on 23rd May

- Patient representatives from Surrey Coalition have also continued to work with **North West Surrey CCG** on their procurement of a new **Non Emergency Patient Transport Service** for most of the county except Surrey Downs, and the provision of new **Community Health Services** from April 2017.

LET’S LOOP SURREY

Members of the Let’s Loop Surrey group met on 6th July and discussed the following:

- Working more closely with Healthwatch Surrey to check loop provision in hospitals
- Holding a relaunch to publicise the benefits of a working loop system to businesses
- Loop checking at Boots stores by Hearing champions as part of a National Hearing Link project
- Priorities for loop checking

If you wear a hearing aid and would like to join our group of Loop Checkers, please contact Yasmin: Tel./Text 07455 267 424, email: yasmin.broome@surreycoalition.org.uk

TECHNOLOGY ENABLED CARE

A new Project has been started by Adult Social Care to look at what technology can do to help people remain independent.

Members of our Community Equipment Group and others attended a workshop on 15th June at Surrey History Centre to share ideas. The aim was to seek people’s views on digital technology – how it supports their health and social care needs and what it might look like in the future.
LIVING AND AGEING WELL
PARTNERSHIP BOARD

The Living and Ageing Well Partnership Board which includes Anna Sartori representing Surrey Coalition, met on 14th July in Whiteley Village and discussed:

• Expanding membership of the board. A representative from Surrey libraries will attend future meetings.
• Encouraging those who are near to retirement to volunteer, and the ‘Time to Volunteer’ communication campaign.
• Dementia Friendly Surrey and Dementia Action Alliance
• Public Health Update on work to prevent falls
• Living and Ageing Well monthly newsletter
• Activities during Living and Ageing Well weeks

WHAT OUR MEMBERS HAVE BEEN DOING

SURREY VISION ACTION GROUP

Pictured here at their meeting on 21st July, where members discussed:

• Activities undertaken by the group to challenge the Adult Social Care Charging Policy
• A campaign to encourage shops and supermarkets to display product information in a larger font
• First Aid Training provided by British Red Cross
• The County Council’s policy on Refuse Bin Days which cause obstruction on pavements
• New developments by Sight for Surrey

If you have a visual impairment and would like to get involved to help improve access and services please contact Carol Pearson in the Coalition Office.
WHAT OUR MEMBERS HAVE BEEN DOING

ABSEILING FOR PARKINSON’S UK
The grandchildren of one of our Coalition members who has Parkinson’s are pictured here kitted out ready for their abseil of Guildford Cathedral to raise money for Parkinson’s UK.

On Saturday 18th June 2016, team Hale, (Glen, Shannon & Natasha Hale) did something heroic. After signing up in support of Parkinson’s UK they harnessed up and climbed the 249 steps of Guildford Cathedral’s spiral staircase, to the top of the 160ft bell tower for an abseil down to earth.
Congratulations to these brave young people.
For more information on Parkinson’s UK use this link: www.parkinsons.org.uk. You can also see a head camera view of the descent – https://www.youtube.com/watch?v=Hm4jFzZRw78

SURREY DEAF FORUM RELAUNCHED
Surrey Deaf Forum has recently been relaunched and it was agreed to rename this group as Surrey Deaf Community. A new constitution has been drafted and was presented to the members on 15th July 2016. It is due to be signed off at the next event on 30th September 2016. The constitution will enable events to be planned to support the social and emotional well being of our members. We would welcome new deaf members who live and/or work in Surrey to come along to our events, including all ages young people and adults who may be new to British Sign Language. Should you be interested and to enable us to provide you with details of future events then please do contact us via email to: Surreydeaf16@gmail.com
Amanda Lilley
Chairperson: Surrey Deaf Community (pictured here)

SAFEGUARDING ADULTS TRAINING
Members of the Surrey Coalition Board are pictured here receiving training on Safeguarding Adults, having also recently reviewed the Coalition Policy.
**OPPORTUNITIES FOR YOU TO GET INVOLVED**

**SURREY COALITION’S 2016 AGM**

On the theme of Health and Physical Activity  
**Tuesday 11th October**  
10.30 am to 3.30 pm  
At Leatherhead Leisure Centre

Please put the date in your diary. Programme and booking form will be sent out in mid September.

**WISLEY FLOWER SHOW**

We are looking for volunteers to help us run an exhibition stand with Sight for Surrey at Wisley Flower Show from Tuesday 6th to Sunday 11th September

Please contact Yasmin if you are able to help on all or part of a day.  
Email: yasmin.broome@surreycoalition.org.uk, or Tel/ Text 07455 267 424

**SURREY PHYSICAL ACTIVITY CONFERENCE**

This is on **Friday 30th September** from 12 to 3.30 pm at Kempton Park Race course. Speakers include Mike Diaper from Sport England on how their new Strategy will shape the future of sport, health and physical activity.

Use this link to book your place ([www.surveymonkey.co.uk/r/surreypac2016](http://www.surveymonkey.co.uk/r/surreypac2016)) or contact us in the Coalition office

**SURREY COALITION TRAINING**

We have obtained funding from the Health and Social Care Joint Training Partnership to help us run four training courses this year. The first of these are:

- **First Aid Training** – for disabled people and their carers, run by British Red Cross.  
  **Tuesday 25th October**  
  10.30 am to 1 pm  
  At Park House, Leatherhead

- **Empowerment Training** for new members.  
  **Thursday 10th November**  
  10.30 to 3.30 pm  
  At Park House, Leatherhead (lunch provided).

Please fill in and send us your booking using the **ENCELOED FORM**.  
If you have any questions please contact yasmin.broome@surreycoalition.org.uk, Tel/Text 07455 267 424
LIVING WELL WEEK

Living Well Week is from 17th to 22nd October 2016, and a number of events are being held in Woking. These include:

- 17th October – Open morning at the Leisure Centre
- 18th October – Money Matters in Woking Library and a One You Event in Jubilee Square from 11 am to 2 pm
- 19th October – Tea Dance in HG Wells from 1 to 4 pm, and at Surrey History Centre a Dementia Carers coffee morning and Sight for Surrey’s Hearing and Sight Support bus from 10.30 to 12.30
- 20th October – MacMillan Information Bus outside Boots from 10 to 4 pm, and a short lunch time walk from there from 12.30
- 21st October – Walking Football in Jubilee Square from 11.30 to 2 pm
- 22nd October – Park Run in Woking Park from 9 am

For more information contact jade.buckingham@woking.gov.uk, Tel. 01483 743352, Text 07771 396 179. They also have a Special Offer throughout the week – Sign up to the Care Line and you will get one month’s free rental and a free keysafe.

FARNHAM COMMUNITY GAMES

This inclusive sports and active lifestyles day is for the whole community. On Bank Holiday Monday 29th August, from 12 noon to 4 pm at Farnham Rugby Club

MAYHEM

A club night for adults with learning disabilities at the Quake in Woking

- Friday 21st October
- Friday 9th December

From 7 pm to 1 pm. Admission £5
All Health and Social Care organisations are now required by law, from 31\textsuperscript{st} July 2016, to comply with the NHS England Accessible Information Standard.

The Standard aims to make sure that all people who have a disability or sensory impairment get information that they can access and understand, and any communication support that they need.

The **Standard requires all organisations providing health care or adult social care to do 5 things:**

1. Ask people if they have any information or communication needs, and find out how to meet their needs.
2. Record those needs clearly and in a set way.
3. Highlight or flag the person’s file or notes so it is clear that they have information or communication needs and how to meet those needs.
4. Share information about people’s information and communication needs with other providers of NHS and adult social care, when they have consent or permission to do so.
5. Take steps to ensure that people receive information which they can access and understand, and receive communication support if they need it.

**What does the Standard include?**

The Standard says that patients, service users, carers and parents with a disability or sensory loss should:

- Be able to contact, and be contacted by, services in accessible ways, for example via email, text message or Text Relay.
- Receive information and correspondence in formats they can read and understand, for example in audio, braille, easy read or large print.
- Be supported by a communication professional at appointments if this is needed to support conversation, for example a British Sign Language interpreter, or an Electronic Note Taker.
- Get support from health and care staff and organisations to communicate, for example to lip-read or use a hearing aid.
NHS ACCESSIBLE INFORMATION STANDARD

How to get what you need

- You should be asked about your information and communication needs when first seeking health or social care services (Step 1 above)
- If you don’t, then ask them, and take this article with you to show them what the Standard is
- Action on Hearing Loss have produced a **proforma letter** which you can adapt to tell your GP about your information and communication requirements. They also have a **card**, which you can take to the surgery. Use this link: [http://tinyurl.com/hlmgl7b](http://tinyurl.com/hlmgl7b) or contact us in the Coalition office.


Healthwatch Surrey have developed an **Accessible Information Toolkit** with help from Surrey Coalition members which they are starting to use to Enter & View and check how providers are implementing the Standard. This Toolkit is also being promoted by Healthwatch England.

NEW CQC REPORT

The Care Quality Commission (CQC) recently published a new report which reviews how well different health and social care services work together to support older people in England.

Called “Building Bridges, Breaking Barriers” the report concludes that despite a widespread commitment to integration much still needs to be done to support people who use a number of services, to reduce hospital admissions and avoid confusion about where to go for help.

The report is on the CQC website at [www.cqc.org.uk/buildingbridges](http://www.cqc.org.uk/buildingbridges)
THE END OF GET WIS£
BENEFITS ADVICE SERVICE

We were very disappointed to hear that Adult Social Care and the 6 NHS Clinical Commissioning Groups have decided that they can no longer fund the Get Wis£ Benefits Advice Service, which has been provided by Surrey Disabled People’s Partnership together with Guildford Action, Age UK Surrey, Sight for Surrey and Deaf Positives since April 2013.

Funding stops at the end of September, and the service will stop taking new benefits advice referrals on 9th September (referrals for appeals will stop on 5th August).

During the three years until April 2016 the service helped 12101 people to obtain the benefits they were entitled to and secured over £13 mil in income for these Surrey residents.

People needing benefits advice in future should contact their local Citizens Advice Service, Age UK Surrey or the DWP Home Visiting Service.

We also hope the Council will continue to fund benefits advice for people with sensory loss because the DWP does not provide this specialist support.

HEALTHWATCH COMMUNITY CASH FUND

Healthwatch Surrey is now accepting applications for their Community Cash Fund 2016/17. The fund offers grants of up to £1,500 to individuals, groups and small voluntary organisations to undertake new projects, events, and activities within their communities that will help improve wellbeing and support people to speak up about their experiences of health and social care services.

The application pack, including a set of Frequently Asked Questions about the criteria for the fund is available on their website http://www.healthwatchsurrey.co.uk/community-cash-fund. Applications must be received by 5pm on Friday 9th September.
INFORMATION FOR YOU

FREEWHEELERS THEATRE COMPANY

Many of you will remember Terri Winchester, a former Coalition Board member and Chair of the East Surrey Empowerment Board (now DANS), who is now following a career as an artist and, more recently, as an actress. Terri has asked us to publicise the Freewheelers – an inclusive Theatre Company which encourages and facilitates full participation.

They produce high quality productions which are great fun to make and brilliant to watch.

They are on tour with their latest production “Destiny Betrayed”, and will be at the Ivy Theatre in Guildford on Saturday 8th October, at 7.30 pm, and at the Leatherhead Theatre on Wednesday, 9th November, at 7.30 pm.

Terri says “we all know that being disabled is a full time job, so it’s really nice to do something creative – to act, dance and make films, or maybe just come along and be entertained by seeing gripping live theatre by real actors.”

STOP DENYING YOURSELF ACCESS TO DISABLED THEATRE – book your tickets now: www.freewheelerstheatre.co.uk

NEW APPS

- My health guide (https://www.myhealthguideapp.com/) is a digital health app that helps adults with learning disabilities

- A smartphone app which operates pedestrian crossings – for people with severe sight loss: http://www.bbc.co.uk/news/uk-scotland-36639722

CLOSURES OF CARE HOMES

Following the County Council’s decision in 2014 to close all 6 of their In House Care Homes, a comprehensive programme of work has been implemented to support residents to move from four of the homes: Longfield and Brockhurst in 2015, and Cobgates and Dormers in 2016.

Two further homes, Park Hall and Pinehurst are scheduled for closure during 2017.
OPPORTUNITIES TO HAVE YOUR SAY

NE HANTS AND FARNHAM CCG AGM

This is on **Wednesday 14th September** at 6 pm in the Harlington Centre in Fleet. The focus of the AGM will be to look back on their work over the past year, and on how they will work with children and young people.

RSVP to nicky.geary@nhs.net or contact Gillian Trippner: Tel: 01252 335 154, or Text 07775 553 574

SURREY HEATH CCG AGM

This AGM is being held on **Thursday 22nd September** from 5.30 to 8 pm at Camberley Theatre. For more information contact Siobhan.hand@nhs.net, Tel. 01276 707 688, or Text 07825 966 966

JOIN YOUR LOCAL DISABILITY ALLIANCE NETWORK GROUP (DANS)

Go along to the next meeting in your local area to give your views on things affecting disabled people at both local and county levels. The next meetings are on:

**North Surrey DANS** – **Tuesday 4th October**
2 – 4 pm at Addlestone Community Centre

**South West DANS** – **Wednesday 5th October**
10.30 – 12.30 at Godalming Baptist Church

**East Surrey DANS** – **Monday 17th October**
10.30 to 12.30 at Orpheus Centre, Godstone

**Mid Surrey DANS** – **Monday 24th October**
11.30 to 1.30 at Park House, Leatherhead

To find out more please contact Nathalie Wilson Tel: 01483 517 173 or Text 0780 580 9032, email nathalie.wilson@surreycc.gov.uk

NEUROLOGICAL PATIENT EXPERIENCE SURVEY 2016

A second survey is being run by the Neurological Alliance, and they want to hear from people living with a neurological condition. Use this link to access the survey: [http://bit.ly/28L3jGU](http://bit.ly/28L3jGU), or contact us in the Coalition office.

**The closing date for the survey is 30th September 2016**
HAVE YOUR SAY ON SURREY POLICE

Surrey Police ‘Feeling Safe Survey 2’

Some of you may remember completing a survey from Surrey Police in late summer of 2014, called the ‘Feeling Safe Survey’.

The survey asked questions about your experience of crime, anti-social behaviour and contact with the police. Since then, Surrey Police has been working with Surrey Coalition of Disabled People to analyse the responses and then taking action to improve how Surrey Police respond to reports of crime and anti-social behaviour from people with a disability.

To test how effective that work has been, Surrey Police will be asking that you take time to complete ‘Feeling Safe Survey 2’. This will be sent out to everyone on Surrey Disability Register in the autumn.

It is really important to give feedback on your experience of crime and anti-social behaviour, whether you reported any incidents or not and how well the police dealt with it. Please watch out for the survey coming to you in the coming months.

Do take the time to complete it and send it back. If you are supporting someone with disabilities who may need help in completing the survey, then please encourage and help them to complete it. Surrey Police received 2099 responses from the first survey – let’s see if we can beat that this time!

Remember, your views are important. The survey is anonymous and Surrey Police will continue to work with Surrey Coalition to try and improve its service.

Thank you.

Jon Savell, Chief Superintendent, Surrey Police August 2016
UPDATES ON MENTAL HEALTH

NEW INDEPENDENT MENTAL HEALTH NETWORK
This new Network for people who have experienced mental ill health and carers is now becoming established. The Coordinating Group elected their Co-Chairs, Eleanor Levy and Janice Clark at their meeting in May, and are now meeting bi-monthly. They produced an Update which was shared widely across Surrey to let people know what had been achieved so far, and at their meeting in July they:

- Agreed actions with health and social care commissioners to take forward priority issues raised by the Group
- Agreed “What the Network will look like and how it will work”
- Agreed a draft Work Programme for the coming year, and
- Discussed the ideas for the name for the Network which had been put forward at the workshop held last September

Funding for the new Network has been agreed with Mental Health Commissioners, and the important next step is to recruit a Network Coordinator, who will be employed by Surrey Coalition, to take the Network forward. A great deal of interest has been shown in this new and exciting role and interviews will be taken place in mid August.

In the meantime, for further information about the Network or to join the Coordinating Group please contact carol.pearson@surreycoalition.org.uk, Tel. 01483 456 558 or Text/SMS: 077809 33053

INTERIM EVALUATION OF SAFE HAVENS

Following the phased opening of 6 Safe Havens in each of the 6 CCG areas in Surrey and North East Hampshire over the past 20 months, Commissioners want people’s views about the impact they are having on people’s lives.

If you or someone you care for has used one of the Safe Havens please give your views by completing the evaluation form which can be accessed here: http://tinyurl.com/gspfmub

The closing date for return of completed questionnaires is Friday 12th August.
CQC INSPECTION OF SURREY AND BORDERS PARTNERSHIP

The Care Quality Commission (CQC) undertook a full inspection of the services provided by Surrey & Borders Partnership NHS Foundation Trust in early March this year, and published their Report on their website on 21st July.

The Trust were very pleased that CQC rated 82% of their services as ‘Good’ across the five areas which CQC base their assessments on. All services were rated ‘Good’ in the caring category. Overall however the Trust received a rating of ‘Requires Improvement’.

You can see the full CQC Inspection Report on the CQC website – www.cqc.org.uk

CQC has now completed inspections of all 56 NHS Trusts providing mental health services in England, but has only published ratings for 45 so far. Of these only 17 were rated ‘Good’ and 26 were rated as ‘Requires Improvement’. One Trust was rated ‘Inadequate’.

NEW ALCOHOL IBS

Surrey’s Public Health Department are commissioning a new Alcohol Identification and Brief Intervention Service from April 2017. They held a Concept Day on 11th July, attended by the Co-Chairs of the new Independent Mental Health Network to enable people to codesign the new service.

COMMUNITY CONNECTIONS TENDER

The specification for a new Community Connections Service from April 2017 has been produced following a Concept Day held on 7th July.

Bids were invited at the end of July for 5 new contracts based on the 5 CCGs in Surrey, although the bids need to show how services will be delivered in each of the 11 Boroughs and Districts.

The evaluation of bids will take place on 20th, 21st and 22nd September and will include members of the Independent Mental Health Network living in each of the 5 CCG areas.
EAST SURREY CCG EVENT ON MENTAL HEALTH

East Surrey Clinical Commissioning Group invite you to have your say about Mental Health Services in Primary Care in their area.

Friday 12th August
10 am to 12 noon
at Birchwood Medical Practice, Kings Road, Horley, RH6 7DG.

They want to hear about how additional Mental Health support in your GP Practice could best help people.

RSVP to carol.rowley4@nhs.net, Tel. 01883 772 817, Text. 07827 53111

FIRST STEPS SERVICE

Bids have now been invited for a new First Steps Health Promotion service from April 2017. People who have used the current service were involved in a co-design event in March and through a Surrey Says survey in April. A member of the Independent Mental Health Network will be involved in the evaluation of bids in mid September, to represent the interests of service users.

DON ELECTED CO-CHAIR

The Emotional Wellbeing and Mental Health Partnership Board elected Don Illman as their Co-Chair, to represent people with experience of mental ill health and carers. The Co-Chairs of the new Independent Mental Health Network are also now on the Board, together with two further service users from local Mental Health Stakeholder Groups. This really places people at the heart of strategic decision making.
FOCUS ON FoCUS

CHANGES IN FoCUS SUPPORT STAFF
FoCUS is sad to say Goodbye to Nicola Borrow (left) and wishes her the best of luck in her new job.
Tessa Jones (right) will now be taking the minutes for the North West and the South West meetings. Lucy Finney will continue to take the minutes for the West and East and Mid FoCUS meetings.

BE A FoCUS REPRESENTATIVE (FoCUS REP)
FoCUS Representatives meet with Directors of The Trust once every three months to discuss the issues raised by FoCUS members at local area meetings. In mid August FoCUS Members will be asked to nominate themselves or another person to become a FoCUS Rep; if you have attended one or more FoCUS meetings and use or have used Trust services or care for someone who uses or has used Trust services this could be you! The 5th September at 12pm is the deadline for returned nomination forms. On 6th September the nominations will be announced and election paperwork distributed. On 27th September the elections will close and the new FoCUS Reps will be announced.

NEXT FoCUS MEETINGS ARE ON:

<table>
<thead>
<tr>
<th>Location</th>
<th>Date</th>
<th>Time</th>
<th>Venue</th>
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<tbody>
<tr>
<td>East and Mid Surrey</td>
<td>Monday 5th Sept.</td>
<td>1pm-3pm</td>
<td>Holy Trinity Church, Carlton Rd, Redhill, RH1 2BX</td>
</tr>
<tr>
<td>South West Surrey</td>
<td>Wednesday 7th Sept.</td>
<td>1pm-3pm</td>
<td>Godalming Baptist Church, Queen Street, Godalming, GU7 1BA</td>
</tr>
<tr>
<td>West Surrey &amp; North East Hampsh</td>
<td>Thursday 8th Sept.</td>
<td>1pm-3pm</td>
<td>4th Floor Room 1A, Aldershot Centre for Health, GU11 1AY</td>
</tr>
<tr>
<td>North West Surrey</td>
<td>Monday 12th Sept.</td>
<td>1pm-3 pm</td>
<td>Small Hall 2, Hythe Centre, Thorpe Road, Staines, TW18 3HD</td>
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You are welcome to attend any meeting, not necessarily the one nearest you. Contact: jane.ahmed@surreycoalition.org.uk
ANNA GETS GOLD AWARD
Anna Sartori, Surrey Coalition’s Vice Chair, was recently awarded a gold certificate by Kingston University for her contribution as an ‘Expert by Experience’ on their Service Users and Carers Steering Committee. This was in recognition of her long service since 2007 where she has contributed in many ways, including interviewing potential students in the Faculty of Health, Social Care and Education. Many congratulations Anna!

QUIZ WINNER
The winner of the Quiz in the June Issue of Coalition News was Brian Matthews from Guildford. Brian received a £10 gift voucher to mark the 50th Issue of Coalition News.

DO YOU USE FACEBOOK?
Did you know that Surrey Coalition has a Facebook page which can be found at https://www.facebook.com/SurreyCoalitionOfDisabledPeople/
In the week 20-26 July the Facebook page reached 253 people. We would like to increase the number of likes we have on our page and continue to engage with more people.

GET ONLINE WEEK IS FROM 17TH TO 23RD OCTOBER
The County Council are planning a major campaign to encourage people to get online including a leaflet for residents. If you need help to access IT training please contact us in the Coalition office.

CHANGES TO BUS SERVICES
The County Council Cabinet approved the proposed changes to bus services in Surrey at their meeting on 24th May. This followed extensive consultation to which many Coalition members responded. The changes will come into effect in early September, and details can be found on the Council's website: www.surreycc.gov.uk/transportreview
Our Payroll Services

At dhdirectpayments we provide a simple payroll solution that offers a comprehensive range of payroll services to all direct payment users.

Our range of services include:

- Set up or Transfer a Payroll
- Complete management of the payroll processing
- paySAFE, our online portal for all your payroll documentation
- Text messaging reminder service
- Complete Auto Enrolment pension solution
- Managed account service
- Payroll Training support
- Excellent support service for all your payroll queries

We are committed to providing solutions to all the challenges you may face with your payroll and will provide you with full support along the way.

You can choose from our full range of services and build up a service that best suits your needs.

For more information on how we can help you, please contact us as

(t) 020 8977 3559 (e) payroll@davidhoward.co.uk
(w) www.dhdirectpayments.co.uk

Surrey Coalition does not endorse any product or service advertised.
DATES FOR YOUR DIARY

ASHFORD & ST. PETER’S HOSPITALS NHS TRUST
Next Members Event on Diet and Nutrition
Tuesday 6th September 2016
From 4 pm to 6 pm
Postgraduate Education Centre
at St. Peter’s Hospital

NATIONAL AUTISTIC SOCIETY
SURREY BRANCH
Information Day on Women and Girls with autism
Saturday 1st October 2016
10 am to 4.30 pm
Leatherhead Leisure Centre
For parents, professionals and people with autism.
To book and pay online go to http://tinyurl.com/hmfu3q or for further information contact Sara Truman, email: conference@mugsy.org or Tel./Text 07989 315 609

SURREY & BORDERS PARTNERSHIP NHS FOUNDATION TRUST
ANNUAL MEMBERS DAY
Annual Members Day
Wed 14th September 2016
From 10 am to 2 pm
Farnham Hogs Back Hotel,
GU10 1EX

HEALTHWATCH VOICE NETWORK
For community groups and voluntary organisations to get involved and make change happen in health and social care in Surrey
1st September 2016
2 – 4 pm, Hythe Centre, Staines

SURREY COALITION’S 2016 AGM
AND CONFERENCE
Tuesday 11th October 2016
10 for 10.30 to 3.30 pm
At Leatherhead Leisure Centre
More details will be sent out in mid September