On 10th May several members of our Neurological Conditions Group worked with 15 personal trainers and gym instructors from several Leisure Centres across West Surrey to explain the effects of their conditions (MS, MND, ME and Parkinson’s) on their everyday lives and the importance of appropriate support to undertake physical exercise.

They then tried out a range of gym equipment as pictured here.

Funding for the training session came from a grant from Active Surrey to implement the Surrey Physical Activity Strategy and to enable more disabled people to take part in exercise and sport.
HAVE YOUR SAY ON THE NHS ON ADULT COMMUNITY HEALTH SERVICES IN GUILDFORD & WAVERLEY

Guildford and Waverley CCG is looking for Patient Representatives to join its Evaluation Group for the upcoming re-run procurement of adult community health care services. The role is to evaluate the Patient Experience section of the bids the CCG receives from potential providers of the new service.

If you have experience of receiving community services, and live in the Boroughs of Guildford or Waverley, and would like to join the Evaluation Group, then please contact Carol Pearson: Tel: 01483 456558, Text: 07780 933 053, or email: carol.pearson@surreycoalition.org.uk

You would need to be available for training on 14th August and then the evaluation sessions in late August to mid September.

ON THE NHS 111 AND OUT OF HOURS GP SERVICES

The Clinical Commissioning Groups (CCGs) for NW Surrey, East Surrey, Guildford & Waverley and Surrey Downs are working together to develop plans for the future 111 and GP Out of Hours services, and are holding engagement events to seek people’s views on the current service and improvements they would like to see in future.

Guildford and Waverley Clinical Commissioning Group
are holding their event on 9th June, from 10 to 12.30 at GLive in Guildford.

East Surrey Clinical Commissioning Group
are holding their event on 15th June from 10 to 12 at Reigate Baptist Church.

North West Surrey Clinical Commissioning Group
are holding their event on 15th June, 2.30 - 4.30 at Hythe Centre, Egham

Surrey Downs Clinical Commissioning Group
are holding their event on 29th June, 10 to 12 at Leatherhead Leisure centre

To book your place please visit: http://tinyurl.com/ybjsjujy or contact us in the Coalition office. You can also complete an online survey to share your experiences https://www.surveymonkey.co.uk/r/111views
WHAT MEMBERS HAVE BEEN DOING

SURREY VISION ACTION GROUP

This Group of visually impaired people meet quarterly with NHS and Social Care Commissioners and Service Providers to hear of new developments and to help shape future services.

They are pictured here at their last meeting in April, where they had a demonstration of the PENFriend, a service introduced in Surrey Libraries to enable visually impaired people to “read” the titles of CDs and books.

The PENFriends are being launched:

- In Woking Library on 6th June, 2 pm
- In Godalming Library on 15th June, 2 pm
- In Epsom Library on 20th June, 2 pm

If you would like to join the group, please contact Carol Pearson: Tel: 01483 456 558, Text: 07780 933053, email: carol.pearson@surreycoalition.org.uk

AUTISM PARTNERSHIP BOARD

The Autism Partnership Board met on Wednesday 26th April and discussed the following:

- Update on the new Advocacy Service in Surrey
- Information about ASSIST which offers one to one support generally to those not in receipt of social care support
- Update on Aspire social groups, and
- A progress report on the Autism Pathway and Autism Champions

If you have autism or are a carer of someone who is on the autistic spectrum and would like to attend future meetings, please contact Yasmin.broome@surreycoalition.org.uk or Tel/Text: 07455 267424
WHAT MEMBERS HAVE BEEN DOING

LET’S LOOP SURREY

Following their successful visit to Cobham High Street in March (as pictured in the April Issue of Coalition News), the Let’s Loop Surrey Group met again on 25th April to plan their next steps. They discussed:

- An update on the national campaign including information on the Hearing Link Guide to setting up Let’s Loop Groups
- Accessible Election 2017, this included the availability of hearing loops at polling stations and SMS contacts on polling cards
- Update on the SCC Hearing Loop Contract, the group heard about ongoing maintenance and how to report a problem with a loop in a SCC building
- Sensory Services Update including information on the Sensory Services Showcase event on 25th September, and
- A new poster to encourage people wearing hearing aids and supporters (Buddies) to volunteer to be part of Let’s Loop Surrey.

If you would like to join the enthusiastic team of volunteers, please contact Yasmin Broome: Tel./Text 07455 267 424, or email: yasmin.broome@surreycoalition.org.uk

LEARNING DISABILITY PARTNERSHIP BOARD

Pictured here is David Muir, a Coalition member and Governor at Surrey & Borders Partnership for people with learning disabilities, at the Partnership Board meeting held on 4th May. Among other things, people discussed:

- An update on Advocacy Services in Surrey given by Surrey Disabled Peoples Partnership
- The group also looked at the Learning Disability Partnership Board website and Surrey Disability Network Facebook page and gave suggestions and advice on what to include
Surrey Coalition members meet in their local areas every three months to engage with local services on issues affecting disabled people. The 4 Area Groups met last during April and discussed the following changes and developments, including:

- Guildford Tunsgate Redevelopment
- Penfriend by Surrey Libraries
- Parking Charges for Blue Badge holders in Waverley Borough Council Car parks
- Outcomes from their meeting with Jeremy Hunt MP (see page 6 for more)
- Update on East Surrey Rural Transport Partnership
- Egham Gateway Project
- Egham Leisure Centre redevelopment

See page 12 for details about the next DANS meeting, which will be held in July.

Since then, Surrey Coalition members have participated in an Information Day run by South East Coast Ambulance Service on 17th May in their local patch. These events provide opportunities for members to learn about the emergency ambulance service and the new ways of working that have been introduced. They met with some Paramedics and went on a tour of their vehicles to get a better understanding of their role in providing emergency care. This type of engagement is crucial for ensuring that local services are aware of the needs and perspectives of disabled people in the community.
WHAT MEMBERS HAVE BEEN DOING

VALUING PEOPLE GROUPS

There are 4 local Valuing People groups for learning disability, which meet every other month to discuss local service changes and developments, linking to the Surrey Learning Disability Partnership Board.

Pictured here are members of the South West Surrey Valuing People Group at their meeting on 18th May, where they discussed:

- The role of Primary Learning Disability Liaison Nurse, encouraging people with a Learning Disability to go to their GP for an annual Health Check and Health Action Plan
- Learning Disability Partnership Board Website and Surrey Disability Network Facebook Page
- Enabling people to vote in the General Election 2017

SOUTH WEST DANS MEET WITH JEREMY HUNT MP, SECRETARY OF STATE FOR HEALTH

On Friday 21st April members of the South West Disability Alliance Network and Coalition Board Members met with Jeremy Hunt MP and raised a number of questions about health and social care issues affecting disabled people. Those present asked questions on:

- Work in certain areas of our NHS undertaken by private companies
- Voice Telephony Contact only for most NHS Providers
WHAT MEMBERS HAVE BEEN DOING

MEETING WITH JEREMY HUNT, MP, CTND

- Joint working between NHS and Adult Social Care on supporting vulnerable adults
- Building a connected Hospital and Home Care system
- The effect on disabled people of increased contributions towards the cost of their care

**ACTION:** Mr Hunt asked for more details about the specific case

- Pensions being classified as a Benefit and the effect this has on disabled people

**ACTION:** Mr Hunt will look at this question again

- Specialist skills and support for amputees with the older designs of prosthetic limbs

**ACTION:** Mr Hunt asked the individual who raised this to write to him about his experiences, and he will look into the matter further

- Government’s Bus Subsidy
- Cuts to Benefits Advice Services
- The need for National Standards for services for people with progressive Neurological Conditions such as Multiple Sclerosis, Motor Neurone Disease, and Parkinson’s.

**ACTION:** Send Mr Hunt more information about Surrey’s Long Term Neurological Conditions Group

- Lack of progress by NHS Trusts and GP Practices in implementing the new NHS Accessible Information Standard which came into force in July last year (2016)

**ACTION:** Mr Hunt invited anyone having problems obtaining information in their preferred format or means to contact him

- Parking charges for Blue Badge holders at hospitals

**ACTION:** Mr Hunt agreed to talk to the Ashford and St. Peter’s NHS Trust to see what compromise can be reached. Mr Hunt will also take on the additional point about the lack of the bus services to St. Peter’s Hospital from Egham, Chertsey and Englefield Green.
WHAT MEMBERS HAVE BEEN DOING

BLUE BADGE PARKING IN WAVERLEY
The Chair and Vice Chair of South West Disability Alliance Network Group have been leading a challenge against plans by Waverley Borough Council to introduce charges for Blue Badge holders in their car parks.

They are pictured here at a meeting with Waverley Council representatives where they explained why disabled people were opposed to charges, particularly because of difficulties accessing barriers and ticket machines.

Following the challenge, the Council have halted the introduction of these charges while they consider the many recommendations made by South West DANS and Coalition Members. Well done David and Roger.

Many local disabled residents have supported the campaign to challenge the Council particularly as they did not consult with any local disability organisation before deciding to introduce charges. An online petition against the charges has nearly 500 signatures.

RUNNYMEDE EXPLORED
The National Trust is starting a lottery funded project called “Runnymede Explored” to develop the legacy from the Magna Carta 800 years celebrations in 2015.

They want people from all sectors of the Community to be involved and have invited Surrey Coalition members and Runnymede Access Group to be involved to ensure access to the site for people with any impairment.

Pictured here are Jonathan Fisher and Ted Pottage, two of our Board members who attended a workshop on 17th May to find out more.
WHAT MEMBERS HAVE BEEN DOING

SURREY HARD OF HEARING FORUM

This group of people who are hard of hearing or deafened meet every 3 months with commissioners and providers of both social care and health services to help shape future provision.

They discussed several areas on which they wanted to work together. This included ensuring the provision of SMS text numbers for contacting organisations when they are unable to use the telephone, and ensuring compliance with the NHS Accessible Information Standard.

They also discussed:
- Changes in the provision of audiology services in NW Surrey CCG area and the introduction of an SMS text number and more hearing loops at audiology clinics in the Guildford & Waverley area
- The start of more lip reading classes in June/July on Monday afternoons in Banstead, and on Thursday afternoons in Leatherhead (for information contact tracey.wade@cofeguildford.org.uk, Tel./Text 07531 268 476), and
- New hearing loss services provided by Sight for Surrey

Amanda Lilley, Chair of Surrey Deaf Community explained that this group of Deaf BSL users had relaunched themselves last year with a new logo (pictured here) and also meet every few months. To join Surrey Deaf Community email: surreydeaf16@gmail.com

For more information about Surrey Hard of Hearing Forum, contact us in the Coalition office, or see our website: http://tinyurl.com/y9qmj739. Their next meeting is on Thursday 22nd June, 10.30 to 1 at Park House, Leatherhead.

PHARMACEUTICAL NEEDS ASSESSMENT

Members were encouraged to complete a public survey to give their views on pharmacy services in Surrey. The survey closed in early May, and we look forward to seeing the results.
EAST SURREY CCG’S RANT N RAVE

Several members attended East Surrey CCG’s Rant N Rave on 15th May. This was a listening session for people to say on what they think is currently going well in the NHS, what is not going so well and what can be done better.

People were also asked to vote on which services they would like to see available in primary care in the evenings and at weekends.

For a copy of the notes of the Rant N Rave and to see what people said, contact Carol Rowley, Patient Experience Lead: carol.rowley4@nhs.net, Tel. 01883 772 800, or Text 07827 253 111

PATIENT TRANSPORT ADVISORY GROUP

Surrey Coalition members have continued to meet regularly with North West Surrey CCG who have commissioned South Central Ambulance Service to provide Non Emergency Patient Transport services across Surrey on behalf of all of the CCGs, which started on 1st April.

The Group met last on 26th April and discussed the following:

- The smooth transition to the new contract
- New computer aided dispatch system called Cleric
- Working in partnership with Community Transport Providers
- Training of staff who have transferred from SECAmb to SCAS
- A new quarterly Patient Transport Advisory Group Newsletter

Feedback on the new service has been very positive so far, but the Patient Advisory group are keen to hear your views. Please let us know what you think - contact Yasmin Broome: Tel/Text 07455 267424, or email Yasmin.broome@surreycoalition.org.uk
## WORKING WITH THE NHS

### PATIENT EXPERIENCE GROUP

Active Coalition Member and Chair of the East Surrey DANS group, Jane Sellers, has now joined the Patient Experience Group, run by South East Coast Ambulance Service. When the group met last on 2nd June, they discussed the Patient Experience Report, development of the Patient Experience Strategy and the 2016 999 Report. For more information about the Group, contact us in the Coalition office.

### FIRST COMMUNITY HEALTH AND CARE

Members attended the Community Forum held on 15th May by this NHS Provider of Community Health Services in East Surrey. People had the opportunity to share their views on the future of Community Health Services, give views on their 3 year strategy, and network with professionals and other members of the community.

### ASHFORD & ST. PETER’S DISABILITY GROUP

On the front page of the April issue of Coalition News we reported on concerns about the Hospital Trust’s plans to introduce charges for Blue Badge disabled parking holders. The Group met again on 6th June to hear what had been done to improve access to car parks, barriers and for reclaiming expenses. The Group also discussed actions taken to comply with the NHS Accessible Information Standard and access issues raised by members. If you live in North West Surrey and want to join the Group, contact Yasmin.broome@surreycoalition.org.uk, or Tel/Text 07455 267 424

### NORTH WEST SURREY CCG AGM

The Clinical Commissioning Group is holding its Annual General Meeting on Wednesday 5th July, from 12.30 to 3 pm at HG Wells Centre in Woking. Go along to hear about their achievements during 2016/17 and about their Annual Accounts. Everyone is welcome to attend to find out more about their work and plans for the future.
JOIN AOHL’S RESEARCH PANEL

If you have hearing loss, then consider joining Action on Hearing Loss Research Panel to help shape the work of their Policy and Campaigns team. They will shortly be looking for people to help develop their 5 year strategy.

Use this link to find out more: [http://tinyurl.com/y9kaftqs](http://tinyurl.com/y9kaftqs)

JOIN MFT’S ADVISORY GROUP

Jo Cranfield, who is the new Coproduction and Community Engagement worker at Mary Frances Trust, wants to set up an Advisory Group of people with experience of Mental Health issues, who want to be involved in the way the Charity is run. MFT is the lead provider of Community Connections in the Surrey Downs area, including Epsom & Ewell, Mole Valley and East Elmbridge.

Jo is holding an Introductory event on

**Tuesday 27th June**
6.30 to 8.30
At 23 The Crescent
Leatherhead, Surrey, KT22 8DY

Go along to find out more about the benefits of joining the Group. For more information contact Jo: email: jo@maryfrancestrust.org.uk, or Tel./Text 07929 024722.

COALITION MEMBER SURVEY 2017

We would like feedback from all our members on how we are doing in meeting the outcomes required of us by our main funders, Surrey County Council and the 6 NHS Clinical Commissioning Groups.

Please take a few minutes to complete the **ENCLOSED** survey and return it to us by **MONDAY 10TH JULY 2017**.

Send it Freepost to the address on the survey form, or by email to yasmin.broome@surreycoalition.org.uk
OPPORTUNITIES TO HAVE YOUR SAY

JOIN YOUR LOCAL DANS GROUP
Join your local group of the Disability Alliance Network, Surrey, and meet up with other disabled people living in your area. Hear about changes in local health and social care services, and have your say. There are 4 Area Groups, which meet every 3 months, the April meetings are being held on the following dates:

North Surrey DANS
Tuesday 4th July
2 to 4 pm
Addlestone Community Centre

Mid Surrey DANS
Monday 10th July
10.30 to 12.30 pm
Park House, Leatherhead

East Surrey DANS
Monday 17th July
11 am to 1 pm
Orpheus Centre, Godstone

South West DANS
Wednesday 19th July
10.30 to 12.30 pm
Godalming Baptist Church

For more information and to request transport if required, please contact Sandra.frean@surreycc.gov.uk or Tel./Text 07976 864082

HOUSING RELATED SUPPORT
The funding Surrey County Council receives from central government has reduced but demand for care and support services is continuing to rise. Alongside this, lots of local information and support is now available online and through local communities. The Council believes it is the right time to review its future funding of Housing Related Support.
The Council will be holding a consultation from 19 June to 13 August 2017 and will be inviting everyone who has an interest to give their views on the proposals. More information will be available soon.

QUEEN’S AWARD FOR VOLUNTARY SERVICE
We were delighted to hear the announcement from Buckingham Palace on 2nd June that three Charities we work closely with in Surrey were honoured with a Queen’s Award for Voluntary Service. Very many congratulations to:

- Headway Surrey
- Freewheelers Theatre Company
- The Therapy Garden in Normandy
UPDATES ON NEW SERVICES

UPDATE ON TECHNOLOGY ENABLED CARE

Surrey Coalition members took part in two workshops on Technology Enabled Care in June and December 2016, which was part of a review of Telecare services. As a result of the 18 month review some key changes to the service were implemented in April 2017. These were:

- Moved to a targeted Telecare service for people with eligible social care needs
- Anyone not eligible for a service from Surrey County Council would be able to purchase Telecare directly from their District or Borough Council

This is a short-term agreement for 1-2 years whilst the Technology Enabled Care (TEC) programme continues to develop new ways to use technology to support people to be independent. Surrey County Council is now entering a period of data collection and analysis to understand the benefits of TEC across the whole health and social care system.

Progress on this work will continue to be monitored by members of our Community Equipment User and Carer Reference Group. Contact Yasmin for more information or to join the Group: Tel/Text 07455 267424, or email Yasmin.broome@surreycoalition.org.uk

AIDS AND ADAPTATIONS REVIEW

District and Borough Councils (D&B) with the support of Surrey County Council and the NHS Clinical Commissioning Groups (CCGs) commissioned an independent Aids and Adaptations Review by Astral Advisory (Foundations). The key recommendations of this report were:

- Improve the customer journey making services more efficient, viable and economic and seeking to optimise the use of available funding.
- Explore cross overs and interactions between Home Improvement Agencies and the Community Equipment Service (CES)
- The report suggests that the current means testing for DFG’s (Disabled Facilities Grants) should be reviewed with a view to removing it from some elements in order to speed-up the process
- With the adjustment of DFG thresholds a greater proportion of projects could be funded via core DFG money rather than Surrey’s Major Adaptation Budget
- Adaptations costing £1,000 or more to be met from DFG funding in future, rather than the CES (Community Equipment Service) budget
UPDATES ON NEW SERVICES

- Funding for HIA's (Home Improvement Agencies) should continue on a diminishing basis over the next few years but measures should be taken to increase the financial self-resilience and sustainability of these services.

This report will need to go to each D&B, as lead commissioners; the plan would then be for a Project Board to develop and implement an Action Plan. Our Community Equipment Reference Group are now waiting to see the Action Plans to implement the recommendations, which they will monitor on our behalf. Contact Yasmin if you would like to join the group: email Yasmin.broome@surreycoalition.org.uk, or Tel/Text 07455 267424

STROKE ASSOCIATION CALLS FOR VOLUNTEERS TO HELP SUPPORT SERVICE IN SURREY

The Stroke Association is calling on volunteers in Surrey to help support their support services, and make a real difference to people in the area who have been affected by stroke.

The Stroke Association provides a range of services that support stroke survivors and their loved ones across Surrey. The Stroke Association begins working with a stroke survivor and their family immediately following a stroke, and will continue to provide the support people need, for as long as they need it – within their own homes and back into the community.

The charity’s service is funded by the local authority, and supports hundreds of stroke survivors across Surrey each year.

Tara Galloway, Interim Lead for South East Coast for the Stroke Association said: “We’d love for people in Surrey to volunteer for the Stroke Association. Volunteering is a rewarding experience that helps the heart of your community. This is a really exciting opportunity to work with stroke survivors and their families, offering support and encouragement, and enabling them to build confidence.

“Our volunteers must have good communication skills and be empathetic. They need to be comfortable with giving emotional support and be a good listener. The Stroke Association will provide full training and support.” For more information please contact Georgia Desboroughon Georgia.desborough@stroke.org.uk or Tel./Text 07860186531. Visit their website: www.stroke.org.uk
WORKING WITH SURREY POLICE

Surrey Coalition members continue to work with Surrey Police to help them improve their response to disabled people in Surrey.

INDEPENDENT ADVISORY GROUP (IAG)

2 of our Board members have represented disabled people on Surrey Police IAG for many years, and our Co-Chair Cliff Bush has recently been elected as Co-Chair of the IAG. Please let Cliff and Jonathan Fisher know about any issues with Surrey Police that you want them to raise. Contact them via the coalition office.

RESULTS OF FEELING SAFE SURVEY

2416 people completed the second survey of disabled people, which was sent out to everyone on the Survey Disability Register last December. This was a response rate of 20%, an increase on the number completed in the first survey two years ago.

The results were considered at the Surrey Police Disability Working Group, and 5 Recommendations have been agreed to address the concerns people raised:

- Community Engagement – Improving our engagement with persons who have a disability. Ensure we maximise opportunities to be visible both in person and online
- Pegasus – To increase the awareness and use of Pegasus and to promote through the Surrey Disability Register
- Understanding Policing Issues that matter – Increasing our internal awareness of the needs and expectations of people who have a disability
- Encourage reporting to police – Look at reasons why crimes are not being reported and improve confidence and perceptions
- Partnership Approach – Working with statutory and voluntary partners to maximise awareness of policing issues and to promote confidence in local policing

DISABILITY SUPPORT OFFICERS (DSOS)

The North Surrey Police Division are piloting the appointment of DSOs, who will take the lead in their local policing areas on engaging with and supporting disabled people and providing more expert advice to other Police Officers. We will be involved in providing the initial training when they have been appointed, hopefully in July.
OPPORTUNITIES TO GET INVOLVED

BECOME MORE ACTIVE

We have been working with Active Surrey over the past year to help implement the survey Physical Activity Strategy, which focusses in particular on enabling disabled people to become more active in physical activity and sport. (An example of what we have been doing together was given on the front page of this newsletter).

There are over 200 inclusive activities happening across Surrey, which can be seen on Active Surrey’s “Activity Finder”. Use these links for Inclusive activities people can get involved in or to search Activity Finder: http://www.activesurrey.com/activity-finder and http://www.activesurrey.com/clubs/inclusivesport, or contact us in the Coalition office.

Go along to this year’s

**Summer Festival**

**On Friday 28th July 2017**

10 am to 2 pm

Westway Sports Centre, W10 6EX

A FREE SPORTS EVENT FOR DISABLED PEOPLE. Just go along or for more information email louis@disabilitysportscoach.co.uk

JOIN THE RECOVERY COLLEGE

The Recovery College was started by Surrey & Borders Partnership NHS Foundation Trust in North East Hants and Farnham a few years ago, and a Recovery College has now started in Surrey.

The College offers a range of courses to help people to gain confidence, recover and return to wellness from physical or mental health conditions, and carers.

The Recovery College Prospectus for this summer term can be found here: [http://tinyurl.com/y94qjarx](http://tinyurl.com/y94qjarx).

To attend a course people must first enrol as a student. To find out how to enrol email recoverycollege@sabp.nhs.uk, or Tel. 01276 454 150, or Text 07920 207 046
MENTAL HEALTH UPDATES

INDEPENDENT MENTAL HEALTH NETWORK

NEW CHAIR
At their AGM on 12th May, the Network Coordinating Group elected Don Illman as their Chair for the coming year. Don succeeds Eleanor Levy, who chaired the first year of the Network.

UPDATES
Also at the Network AGM, Commissioners reported on progress in addressing issues raised previously by the Network:

- A new pathway has been developed for the new model of mental health service provision for people with autism
- Whilst a second bid is being made for national funding for a perinatal mental health service in Surrey, work has been done to develop Clinical Networks and training programme to raise awareness of mental health amongst the workforce
- Progress in analysing future needs for Accommodation with Care and Support to inform the provider market
- Work being done by Commissioners and Providers to agree low Housing Related Support for socially excluded groups, including those with mental ill health, can be provided in the most cost effective way

NEXT STEPS
The Network Coordinating Group also agreed a number of actions to take forward more concerns raised by Network members, including:

- Having a Conversational Event in the autumn with Commissioners to understand the plans for mental health being developed by the 3 STPs (Sustainability and Transformation Plans), covering Surrey and North East Hampshire
- Setting up a means of monitoring the delivery of the different IAPT (Psychological Therapy) services across all 6 CCG (Clinical Commissioning Group) areas
- Having heard of concerns about Surrey and Borders’ plans to implement a ‘smoke free’ policy in all inpatient units from 2nd October, the Group agreed to discuss this issue again in more detail at the next meeting on 14th July
MENTAL HEALTH UPDATE

EMOTIONAL WELLBEING AND MENTAL HEALTH PARTNERSHIP BOARD

The service user/carer Chairs of the Mental Health Network and local Mental Health Stakeholder Groups met with Commissioners and providers on 27th April at the most recent quarterly meeting of this Partnership Board.

Key issues on the agenda were those raised by the Independent Mental Health Network, including:

- Pathways from Social Care and Primary Care to other parts of the health system, and easy read information about all of the services available
- Improving attitudes of mental health professionals. Many ideas were shared on this important subject, including co-training, a customer charter, access to health and care workers via mobile phones, and learning and reflecting from poor experiences. It was agreed that members of the Board would work with the Network to develop a joint plan.

The Partnership Board also agreed to:

- Review the current EW&MH Strategy to decide what needs to be carried forward into the work of the 3 STPs (Sustainability and Transformation Plans), and what needs to be added in light of the NHS 5 Year Forward View for mental health

GET MOVING FOR POSITIVE MENTAL WELLBEING

On 20th May over 180 people came together at Painshill Park to take part in this year’s 5k Walk 4 Life, run by Surrey & Borders Partnership NHS Foundation Trust and Catalyst. Research shows that regular exercise improves self esteem, confidence and boosts our overall mood. Let’s hope even more people take part next year.
FOCUS ON FoCUS

FoCUS is the Forum of Carers and people who Use the Services provided by Surrey & Borders Partnership NHS Foundation Trust.

SPRING NEWSLETTER

Use this link to see the latest newsletter produced by our FoCUS Involvement Facilitator, Jane Ahmed: [http://tinyurl.com/ycj8g2x6](http://tinyurl.com/ycj8g2x6) or, contact jane.ahmed@surreycoalition.org.uk, Tel./Text 07426 022 279 to find out more and to join FoCUS.

NEXT MEETINGS

FoCUS members meet in their 4 local Area Groups 8 times a year, and the next ones are in July - see below.

<table>
<thead>
<tr>
<th>Area Group</th>
<th>Date</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>East &amp; Mid Surrey</td>
<td>Monday 3rd July</td>
<td>1pm to 3pm</td>
<td>Holy Trinity Church, Carlton Road, Redhill, RH1 2BX</td>
</tr>
<tr>
<td>South West Surrey</td>
<td>Wednesday 5th July</td>
<td>1pm to 3pm</td>
<td>Guildford Baptist Church, Millmead, Guildford, GU2 4BE</td>
</tr>
<tr>
<td>North West Surrey</td>
<td>Monday 10th July</td>
<td>1pm to 3pm</td>
<td>Christ Church, Church Street East, Woking, GU21 6YG</td>
</tr>
<tr>
<td>West Surrey &amp; North East Hampshire</td>
<td>Thursday 13th July</td>
<td>1pm to 3pm</td>
<td>Room 1A, 4th Floor, Aldershot Centre for Health, Aldershot, GU11 1AY</td>
</tr>
</tbody>
</table>

Go along and add your voice to others with similar experiences.

FoCUS COMMITTEE

Elected FoCUS Representatives from each of the Area Groups meet every 3 months with the Trust Chief Executive and Executive Directors, and some of the Reps are pictured here meeting Ian McPherson, the new Trust Chairman, who attended the meeting on 9th May as an observer.

Items discussed at the meeting included:

- Psychological Therapy Services
- The Trust’s Annual Plan
- Questions and Issues raised by the Local Area Groups.
NEWS IN BRIEF

NEW HOME DEMENTIA APP

Stirling University are to launch a new App to assess how suitable a home is for someone with dementia. This is being designed by Stirling University’s Dementia Centre and will also recommend changes that could be done to the building, including measures to improve lighting, colour, contrast and noise, which affect people living with dementia.

For more information use this link: http://tinyurl.com/y88cs5oa or contact us in the Coalition Office.

DISABILITY FACTS AND FIGURES

Data on disability in 2016 is now available using this link: http://tinyurl.com/zbr75qd

SABP TEXT NUMBER

We are pleased to announce that at long last Surrey & Borders Partnership NHS Foundation Trust have an SMS text number for people to contact Trust HQ, in addition to a telephone number.

The text number is 07786 202 545.

This is now on their website and will be included on all future leaflets when they are reprinted. Texts are responded to during normal office hours, Monday to Friday, 9 am to 5.30 pm.

An SMS facility for the Trust’s clinical teams is still being developed, and we hope for more news on this soon.
INFORMATION FOR YOU

HOW TO BOOK AN ACCESSIBLE TRAIN JOURNEY

Please find below some guidance and useful contacts should you wish to travel by train.

The guidance is to book assistance in advance (12 hours or 24 hours depending on the train operating company) and to arrive 30 minutes before the departure of the train.

The links to the three train operating companies in Surrey setting out their guidance to help disabled people use the railway / their services are as follows:

• Southern http://www.southernrailway.com/your-journey/accessibility/
• Southern assisted travel team http://www.southernrailway.com/your-journey/accessibility/contact-assisted-travel-team/
• South West Trains https://www.southwesttrains.co.uk/travelling-with-us/assistedtravel/
• South West Trains booking assisted travel https://www.southwesttrains.co.uk/travelling-with-us/assistedtravel/booking-assisted-travel/
• Great Western Railway https://www.gwr.com/plan-journey/journey-information/assisted-travel

Information and links nationally can be found http://www.nationalrail.co.uk/stations_destinations/disabled_passengers.aspx

If you feel that not enough is being done to assist you when travelling by train this can be raised with the Association of Train Operating Companies and the Department for Transport at a national level, as the DfT manages all the rail franchise contracts and can make requirements of the train operating companies if it chooses to do so.
Our Payroll Services

At dhdirectpayments we provide a simple payroll solution that offers a comprehensive range of payroll services to all direct payment users.

Our range of services include:

- Set up or Transfer a Payroll
- Complete management of the payroll processing
- paySAFE, our online portal for all your payroll documentation
- Text messaging reminder service
- Complete Auto Enrolment pension solution
- Managed account service
- Payroll Training support
- Excellent support service for all your payroll queries

We are committed to providing solutions to all the challenges you may face with your payroll and will provide you with full support along the way.

You can choose from our full range of services and build up a service that best suits your needs.

For more information on how we can help you, please contact us as

(t) 020 8977 3559 (e) payroll@davidhoward.co.uk
(w) www.dhdirectpayments.co.uk
<table>
<thead>
<tr>
<th>Event</th>
<th>Date</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>SURREY COALITION’S 2017 AGM</td>
<td>Thursday 19th October 2017</td>
<td>10.30 to 3.30</td>
<td>Leatherhead Leisure Centre</td>
</tr>
<tr>
<td>SOUTH WEST TOGETHER FOR CARERS</td>
<td>Wednesday 14th June</td>
<td>11 am to 2 pm</td>
<td>Ash Community Centre</td>
</tr>
<tr>
<td>SIGHT FOR SURREY’S INFORMATION DAYS</td>
<td>Tuesday 13th June</td>
<td>10 - 1 pm</td>
<td>Oxted Community Hall, and on</td>
</tr>
<tr>
<td>SURREY AND BORDERS’ MEMBERS EVENT</td>
<td>Thursday 15th June</td>
<td>10 am to 1 pm</td>
<td>Broadwater Pavilion at Guildford</td>
</tr>
<tr>
<td>HAMPTON COURT FLOWER SHOW</td>
<td>Tuesday 4th to Sunday 9th July</td>
<td></td>
<td>Guildford Rugby Club, Godalming.</td>
</tr>
</tbody>
</table>

Save the date and booking forms will be sent to you in September.

To book your place, email training@actionforcarers.org.uk, Tel. 01883 626 264, or Text 07714 075 993.

Just go along to find out more about the Sensory Services available at.